

Re: Internet Security Problems, Need advices.

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2006-12/msg00244.html>

- *From:* "Roger Abell [MVP]" <mvpNoSpam@xxxxxxx>
 - *Date:* Sat, 23 Dec 2006 09:27:09 -0700
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tasklist /svc at a cmd prompt will show what is being hosted in the different instances of svchost

Add/Remove programs only supplies a Remove if there is an uninstall available for the item

You might want to post to one of the XP newsgroups, or just google about, with that list of installed item names. I do not recognize most of them (some sound like HP application related, etc.) but it is likely someone over in the XP newsgroups may have had experience with whatever it/they is/are.

I am not sure how you determined the three processes with bindings that you mentioned, but assume TcpView, and if it and such as netstat -a and nbtstat are not being helpful, then as a last try you might look at using the PortRptr tool from Microsoft. It installs as a service and logs network activity as new processes start to use the network interfaces. <http://support.microsoft.com/search/?query=port+reporter>

"Rob Y." <RobY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:0195C245-E8D1-471F-A405-99113E2F439A@xxxxxxxxxxxxxxxxxxxx

I checked with TCP viewer, nothing established other than firefox. The only thing I don't know is alg.exe(TCP), svchost.exe(UDP) and System(UDP), but not listening nor established. In safe mode, I still don't know why my connection is indicating that my computer is receiving something, but no pop-up or anything, the bandwidth is like 2-4(received) Packets per second. After many times of scanning from different software and view with TCP viewer, and disabled all shared folders, the problem still exists, even I disabled the auto-recovery from XP. The only thing I suspect is section in add/remove program, there are many programs in the chart is not known to me, but they cannot be remove or uninstall.

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Control Panel ----> Add/remove program --> unknown programs are ...

BufferChm, CameraDrivers, CP_AtenaShokunin1Config, CP_CalenderTemplates1, CP_Package_Basic1, CP_Package Variety1, CP_PackageVariety2, CP_PackageVariety3, CP_Panorama1Config, CueTour, Destinations, DeviceManagementQFolder, HpSdpAppCoreApp, InstantShareDevices, NewCopy, PanoStandAlone, PC Suite, PhotoGallery, PSPrinters08, PSTAPlugin, QFolder, RandMap, Readme, Scan, ScannerCopy, SkinsHP1, SolutionCenter, Status, TrayAPP, Unload, WebFldrs XP, WebReg.

I don't remember I install any program above. It said they are all rarely used in the "add/remove programs". YET there is no button to remove or uninstall it. I thought parts of it are updates from microsoft, HP, or maybe some of the programs I am using, but I don't think I know what is it by reading the names above.

Question:

Is it normal that XP's "add/remove programs" doesn't let you to remove programs in the list of it?

Is there any way I can trace the location of programs in the list of "add/remove"?

If I really want to remove it, is there any shorter way other than go into the registry and delete it ? (assuming the "add/remove" doesn't have button to remove it)

I don't want to format my computer, because I have so many programs I need, and it takes very long time to recover it if I format it.

Thank you for your help, I am sorry for the trouble.

"Roger Abell [MVP]" wrote:

"Rob Y." <RobY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:8E33C6D4-DA15-4E78-9D9E-612864C4A775@xxxxxxxxxxxxxxxxxxxx

Thanks for the advices, I forgot to mention that I never turn on any update on any program even windows, but I did update window and other program bi-weekly. It's because auto-update is annoying by popping

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up or
downloading
update without my permission when I am writing program or
doing
something
else. So the updates are always off.

Thanks Roger Abell, I will take time to read it.
<http://www.microsoft.com/technet/sysinternals/default.msp>

No problem Rob. It is not so much a read, as the TcpView tool
you can download from there.

Thanks Panda_man, I was planning to use panda active scan,
but there
were
a
bug in the program when I trying to use it under internet
explorer 7,
but
now
I think they fixed, it is scanning my computer now. For
Amer website,
it's
down now, I will check when their server back up. Thanks
for the
website.

I will take times to recheck everything again in the next few
days,
hopefully I can solve the problems.

"Roger Abell [MVP]" wrote:

It is possible that you are just seeing a slow
trickle of
background download of patches from
Microsoft update.
When the automatic update client detects
that there are new,
uninstalled patches, unless configured
otherwise, it schedules

"Panda_man" wrote:

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It could be Windows Update ... Have you tried disabling the Automatic updates . Disable from Control Panel -> Automatic updates