

Re: Information in Computer Management tool

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2006-12/msg00126.html>

- *From:* matriloch <matriloch@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 11 Dec 2006 18:20:00 -0800
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If I could afford solution number 1, I wouldn't be posting here.

<deleting all partitions and formatting the drive. Do not connect to the Internet until you have installed Service Pack 2 and have the Windows Firewall active and an antivirus program installed.>

I do this at least twice a week, exactly as you described.

My computer is not infected, or one of the antivirus/antispysware programs would have picked it up.

< Your computer is not infected and you don't understand what you are seeing.>

Say what?

I'm fairly certain that someone is using an NT logon on my computer and controlling it that way, as a supposedly legitimate user, hence the NT user entries in the Administrative Computer Management tool.

"Malke" wrote:

matriloch wrote:

I basically just wanted to know if those NTentries belonged in there. This is an un-networked PC. No one else should be on it.

He's a hacker.

So many things have gone wrong that I don't know where to begin. Right now, when I turn the computer on, I get the screen but without any icons. I'm unable to turn the computer off normally. I have to unplug it. When I plug it in again and reboot, I do see the icons.

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I often have to open a window twice for it to work. I'll get a blank screen or an error screen the first time.

I feel like someone is on the computer with me. It's very slow. Granted, it's a dial-up connection, but I know from experience that it's not supposed to be that slow.

I'm afraid to put a password on Administrator. I put on an excellent one, which I tested. I went out for a few hours. When I came back, the password had been changed. I couldn't reformat the computer. I couldn't get access to Administrator for almost a year. My son-in-law finally got rid of the password somehow. (He's a systems administrator, but they don't live nearby.)

When I download updates from Microsoft, he gets in and trashes my computer. I wish they'd put Service Pack 3 on a disk.

There's nothing I can do about this obsessed freak, so I have to learn how to work around him. Basically, I have a Trojan that no antivirus or antispyware program can find.

As long as I don't try to password Administrator, he gives me access. I've seen in the log that I shut down the computer while someone was still working on it. I get the feeling that he's using Windows NT, because when I reformat, I get a message that another OS is on the partition and I'll be wiping it off. That, as well as all those NT entries, leads me to believe that he's using Windows NT.

Frankly, this sounds quite odd. Offhand, I can think of some possibilities:

1. Your computer is infected and/or has been compromised and is really under someone else's control.
2. Your computer is infected and is not under someone else's control but you don't understand what you are seeing.
3. Your computer is not infected and you don't understand what you are seeing.

Since your posts indicate that you aren't particularly computer-savvy, I think the best thing for you to do is to either:

1. Take the machine to a professional computer repair shop for diagnosis and possible repair. Have all your data backed up before you take the machine into a shop.
2. Back up your data and do a clean install of Windows including deleting all partitions and formatting the drive. Do not connect to the

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Internet until you have installed Service Pack 2 and have the Windows Firewall active and an antivirus program installed. Here are instructions for a clean install:

<http://michaelstevensstech.com/cleanxpinstall.html> – Clean Install How-To
http://www.elephantboycomputers.com/page2.html#Reinstalling_Windows –
What you will need on-hand

Probably #1 above is the best solution for you. I do not say this to hurt your feelings; I'm just being practical. We all have our areas of expertise.

Malke

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MS-MVP Windows – Shell/User