

Re: Virus infection as soon as I'm online! Help

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- *From:* "Phil Wilson" <Phil.Wilson@xxxxxxxxxxxxxxxx>
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Look, all the firewalls in the world will not help if your husband runs attachments in email messages. The only thing that prevents an infection when somebody is determined to open and run an attachment is an up-to-date antivirus program, and even then you can't be sure it's one that the AV software will catch.

Phil Wilson [MVP Windows Installer]

"Toto Sanderson" <TotoSanderson@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:B5BE7F7A-66FF-4965-BC48-B87A3E5094C9@xxxxxxxxxxxxxxxxxxxxxxxx

That's all right! It's hard to tell isn't it?!

I will do as instructed this weekend. Snowing in Scotland these days... A lot of works' been delayed.

Will get back to all of you later!

Cheers!

"Panda_man" wrote:

Please , accept my apologies ,you are female and I said "he" several times in my posts.

<http://pandaman.hit.bg>

Malware removal instructions ,if you need to clean your PC

You have SP1 at home , really do this before going online:

<http://www.microsoft.com/windowsxp/using/security/learnmore/enableicf.msp>

Panda_man

Prevention is always better than cure !

Panda TruPrevent – the most intelligent technology to combat unknown malware

<http://www.pandasoftware.com>

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<http://pandaman.hit.bg>

"Toto Sanderson" wrote:

Ok.. The actual story is:

6 weeks ago, while our home pc worked perfectly fine, my husband opened an email attachment on yahoo (which I think probably caused all the problem). He said that all of a sudden, there were all kinds of windows popping up, warning him virus spy etc. and giving him choices to download anti-spy softwares. So he just followed the instructions (he's kinda guy that is good with history but rubbish with technology stuff) and it just wouldn't work. I (although working as IT admin, really know not much more than him) came home being told of what had happened. So I switched on the computer, it auto-connected to internet with flashing adverts (some are porn you know). Tried to delete or heal the viruses that AVG Free found but no luck.

After a few days, I finally decided to re-install the system (luckily I do file back-up quite often). Then the internet connection was configured and I was back online. I didn't update to SP2 though. 5 minutes after I was online (updating AVG during the 5 mins), it suddenly slowed down a lot. After another 10 minutes, here came VIRUS again!!! (I don't really remember the name of the virus, was some kind of Trojan Horses). My AVG alerted me.

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I
thought 'Oh NO!' then tried to disconnect but I couldn't.
Eventually, I
got
all scared and switched it off. The next time I switched it
back on,
went
online, the homepage was directed to a porn site. The Virus
warning
kept
coming.

So that's the whole story. The re-stallation part was repeated
twice
and I
got the same result. Now, the last time I re-installed the
whole
system, I
didn't config the internet so I'm offline at home. Luckily
there is
this
group of experts that I can seek for help from while I'm at
work!

Thanks for all your suggestions & help... I will keep you
guys
up-dated!

"John McGaw" wrote:

Toto Sanderson wrote:

Hi all experts,

My home computer (XP
Home) caught Trojan Horse
viruses a month ago,
with spy
watching (so it says). Then I
couldn't figure out how to
delete the
virus so
I formated C: and
re-installed the system.

However, as soon as I
installed broadband
software and got
connected to the
internet, these trojan viruses

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attacked me again!

I've tried re-install the
system several times. Now
I do not dare
to go
online at all coz each time I
felt I was bombed with virus
& spy
watch
immediately... :(

Please help me! Why is it
and how to get rid of these
spy & virus?

ps, i'm using AVG free
edition and I would update
the DB once i'm
online!

Thanks in advance!

What does "these trojan viruses attacked me
again!" really mean? Did
your anti-virus software tell you this or did
you simply see a window
pop up on your screen telling you that you
were infected? If you
have
the firewall turned on and a legitimate AV
program running then I
suspect that what you are seeing is simply a
messenger window trying
to
convince you to pay a company to "repair"
your system. Try running a
full system scan with AV software and see
what turns up. But first
disable the messenger service — you don't
need it.

John McGaw
<http://johnmcgaw.com>