

Re: Virus infection as soon as I'm online! Help

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- *From:* "Toto Sanderson" <TotoSanderson@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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That's all right! It's hard to tell isn't it?!

I will do as instructed this weekend. Snowing in Scotland these days... A lot of works' been delayed.

Will get back to all of you later!

Cheers!

"Panda_man" wrote:

Please , accept my apologies ,you are female and I said "he" several times in my posts.

<http://pandaman.hit.bg>

Malware removal instructions ,if you need to clean your PC

You have SP1 at home , really do this before going online:

<http://www.microsoft.com/windowsxp/using/security/learnmore/enableicf.msp>

Panda_man

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Prevention is always better than cure !

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"Toto Sanderson" wrote:

Ok.. The actual story is:

6 weeks ago, while our home pc worked perfectly fine, my husband opened an

email attachment on yahoo (which I think probably caused all the problem).

He

said that all of a sudden, there were all kinds of windows popping up,

Re: Virus infection as soon as I'm online! Help

warning him virus spy etc. and giving him choices to download anti-spy softwares. So he just followed the instructions (he's kinda guy that is good with history but rubbish with technology stuff) and it just wouldn't work. I (although working as IT admin, really know not much more than him) came home

being told of what had happened. So I switched on the computer, it auto-connected to internet with flashing adverts (some are porn you know). Tried to delete or heal the viruses that AVG Free found but no luck.

After a few days, I finally decided to re-install the system (luckily I do file back-up quite often). Then the internet connection was configured and I was back online. I didn't update to SP2 though. 5 minutes after I was online (updating AVG during the 5 mins), it suddenly slowed down a lot. After another 10 minutes, here came VIRUS again!!! (I don't really remember the name of the virus, was some kind of Trojan Horses). My AVG alerted me. I thought 'Oh NO!' then tried to disconnect but I couldn't. Eventually, I got all scared and switched it off. The next time I switched it back on, went online, the homepage was directed to a porn site. The Virus warning kept coming.

So that's the whole story. The re-stallation part was repeated twice and I got the same result. Now, the last time I re-installed the whole system, I didn't config the internet so I'm offline at home. Luckily there is this group of experts that I can seek for help from while I'm at work!

Thanks for all your suggestions & help... I will keep you guys up-dated!

"John McGaw" wrote:

Toto Sanderson wrote:

Hi all experts,

My home computer (XP Home) caught Trojan Horse viruses a month ago, with spy watching (so it says). Then I couldn't figure out how to delete the virus so I formatted C: and re-installed the system.

However, as soon as I installed broadband software and got connected to the internet, these trojan viruses attacked me again!

I've tried re-install the system several times. Now I do not dare to go online at all coz each time I felt I was bombed with virus & spy watch immediately... :(

Re: Virus infection as soon as I'm online! Help

Please help me! Why is it and how to get rid of these spy & virus?

ps, i'm using AVG free edition and I would update the DB once i'm online!

Thanks in advance!

What does "these trojan viruses attacked me again!" really mean? Did your anti-virus software tell you this or did you simply see a window pop up on your screen telling your that you were infected? If you have the firewall turned on and a legitimate AV program running then I suspect that what you are seeing is simply a messenger window trying to convince you to pay a company to "repair" your system. Try running a full system scan with AV software and see what turns up. But first disable the messenger service -- you don't need it.

John McGaw
<http://johnmcgaw.com>