

Re: access is denied

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2005-01/0239.html>

From: Steven L Umbach (n9rou_at_nospam-comcast.net)

Date: 01/07/05

Date: Thu, 6 Jan 2005 23:30:23 -0600

Did you try to delete it in safe mode while logged on as administrator as in "delete C:\Windows\System32\04egd.dll " ?? It sometimes helps to try and rename the file first as in "ren C:\Windows\System32\04egd.dll newfile.dll ". If using XP or Windows 2000 check that administrators group has full control to the file. Go to file properties/security and see if administrators has full control. If not give administrators full control. If you are denied that, go to advanced page/owner and change owner to administrators and then give administrators full control. The link below gives more info on XP file permissions in case you can not find security properties to the file. --- Steve

<http://support.microsoft.com/default.aspx?scid=kb:en-us:308418>

"Tom" <Tom@discussions.microsoft.com> wrote in message news:AE62AFE0-4DAA-41A8-932A-005C5DE5A86B@microsoft.com...
>I followed all the instructions from Norton, going in to the Safe mode
> running the software, but it couldn't fix or delete it. I want to delete
> it
> manually. I'm sure I'm doing this on my own risk, please just tell me how
> to
> delete this dawn file ???
>
> "Steven L Umbach" wrote:
>
>> Hi Tom.
>>
>> Try booting into safe mode and try again. press F8 repeatedly during the
>> boot process and before the operating system starts and that will bring
>> up
>> the alternate start menu where you can select safe mode. Safe mode is a
>> barebones operating mode for troubleshooting and very possibly the
>> application/process that is using that file will not start. Also be sure
>> you
>> are logged on as an administrator assuming you are using XP. If this is a
>> virus or such, you may be able to find a special tool to remove it if you
>> know the name of it by searching via Google or your antivirus vendor's
>> website. Note that it is not a good idea to delete files in the system
>> folder unless you are sure it is not a needed operating system file. ---

microsoft.public.security: Re: access is denied

>> *Steve*

>>

>>

>> *"Tom" <Tom@discussions.microsoft.com> wrote in message*

>> *news:3448AB63-92A1-4A9A-98C0-DB31E7ECF49B@microsoft.com...*

>> *>I tried to delete the following file C:\Windows\System32\04egd.dll.*

>> *>using*

>> *> command prompt, but got an error "access is denied". How I can delete*

>> *> it?*

>> *> Please, instruct me as much as in details, I'm not really good using*

>> *> command*

>> *> prompt.*

>> *>*

>>

>>

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