

# Hotmail access problem

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2005-01/0112.html>

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**Date:** 01/04/05

Date: Mon, 3 Jan 2005 17:25:23 -0800

TO CORRECT HOTMAIL ACCESS PROBLEM (BLANK PAGE) FOLLOW THESE INSTRUCTIONS.

GO TO:

TOOLS:

INTERNET OPTIONS:

ADVANCED:

HTTP 1.1 SETTINGS:

DESELECT-(REMOVE CHECK)-(USE HTTP 1.1)

SELECT-(CHECK)(USE HTTP 1.1 THROUGH PROXY CONNECTIONS)

CLEAN COOKIE CACHE, OFFLINE CONTENT, TEMPORARY INTERNET FILES, ETC.

LOG INTO HOTMAIL:

THIS SHOULD CORRECT THE PROBLEM:

IF IT DOES POST BACK AND PASS THIS MESSAGE ALONG TO OTHERS.

MSN AND HOTMAIL TECHNICAL SUPPORT ARE USELESS ON THIS. MSN MUST HAVE CHANGED THE OPTION REQUIREMENT WHEN THEY WENT TO TREND MICRO ANTI-VIRUS BUT FAILED TO NOTIFY THEIR USERS.

GOOD LUCK

>-----Original Message-----

>Since January 1st I have been uable to access my Hotmail account. I get a

>page that tells me net passport is unavailable at this site or its a fake

>site!! Has anyone tried to get hold of technical support for Hotmail?

>Impossible if you are not actually in Hotmail. When I check the 'sign up'

>button it tells me that I am already logged in! I have now managed to change

microsoft.public.security: Hotmail access problem

>*my password and add an alternate email address but I*

**STILL** can't access my

>*account!! HELP! PLEASE!!!!*

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