

## Re: VIRUS

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2004-08/1183.html>

---

**From:** Jersey Gal ([Gal\\_at\\_discussions.microsoft.com](mailto:Gal_at_discussions.microsoft.com))

**Date:** 08/19/04

Date: Wed, 18 Aug 2004 18:33:02 -0700

I use spy hunter and as fast as I take it out after a scan, it comes right back. I have a virus that Norton left slip by and it's now quarantined as it can't be fixed. I am told to use this Spybot. But I am told it will remove all 207 pieces of Backweb that was installed in this comp when I bought it by HP> It's a pain as it slows my comp down and according to spyhunter, if I remove it, (it's all listed in registry mainly, that it's listed as very severe. But spyhunter says if I remove it, my comp will shut down, crash, and never work again. Any answers?

"Lawrence Abrams" wrote:

- > *Please follow these steps in order to clean your computer of Malware which*
- > *can include Viruses, Trojans, Worms, Spyware, Hijackers and Dialers.*
- >
- > *Step 1:*
- > *Download Spybot and Adaware from the following locations and install them.*
- > *You should run both programs and clean up what it finds. This is to*
- > *guarantee that you find the most malware you can installed on your computer.*
- >
- > *Before running the scans on both programs, it is mandatory that you update*
- > *the programs. There are update options in each program when you run them.*
- >
- > *Spybot*
- > *<http://www.safer-networking.org/index.php?page=download>*
- >
- > *Ad-Aware*
- > *<http://www.lavasoftusa.com/software/adaware/>*
- >
- > *If you would like to learn more about how to use these two programs with the*
- > *proper settings you can read the tutorials below:*
- >
- > *AD-AWARE Tutorial*
- > *<http://www.bleepingcomputer.com/forums/index.php?showtutorial=48>*
- >
- > *SPYBOT SEARCH AND DESTROY Tutorial*
- > *<http://www.bleepingcomputer.com/forums/index.php?showtutorial=43>*
- >
- > *When you scan with both programs, fix everything that it finds.*

- >
- > *When you are done with the scan and fixing the items. Please continue with*
- > *the next step.*
- >
- > *Step 2:*
- >
- > *It is important that you run Spybot and Adaware before you proceed with this*
- > *step. Fixing entries with Hijackthis may leave behind unwanted files on your*
- > *computer if the previous step was not done first.*
- >
- > *Create a directory on your harddrive to save HijackThis.exe. A directory*
- > *like c:\hijackthis. If you do not do this, you will not be able to use the*
- > *backup/restore features.*
- >
- > *Download HijackThis from:*
- >
- > <http://www.spywareinfo.com/~merijn/files/hijackthis.zip>
- >
- > *Save this file into the directory you made previously and then run the*
- > *program. Click on the Scan button and when it is finished click on the Save*
- > *Log button. A Notepad window will open with the contents of this log. Click*
- > *on Edit then click on Select all. Then click on Edit and then Click on*
- > *Copy.*
- >
- > *Register an account at <http://www.bleepingcomputer.com> and post this created*
- > *log into the Hijackthis Logs forum at that site. To do this, once you are*
- > *registered, create a new post, right click in message area and select paste*
- > *to paste the log into the post.*
- >
- > *An expert will reply to you after reading this post. DO NOT fix any entries*
- > *unless you are absolutely sure you know what you are doing as you may cause*
- > *more damage to the system*
- >
- > *To see a tutorial on using HijackThis you can click on the link below.*
- >
- > <http://www.bleepingcomputer.com/forums/index.php?showtutorial=42>
- >
- > --
- > *Lawrence Abrams*
- > <http://www.bleepingcomputer.com>
- > *Source for Original Content, Tutorials, and Support for the beginning*
- > *computer user.*
- >
- > *"BILL" <anonymous@discussions.microsoft.com> wrote in message*
- > *news:85c001c48530\$58bf4130\$a401280a@phx.gbl...*
- > *> I have a virus (a script I think) that is changing the*
- > *> home page in my browser, (Internet Explorer) and*
- > *> installing three very Inappropriate bookmarks in my*
- > *> favorites folder. Norton Ant-virus, with the latest*
- > *> patch, doesn't see it. Any ideas as to how I can rid*
- > *> myself of this? I have Windows XP and Office XP*

> > *installed.*

>  
>  
>