

RealPlayer is attempting to access the internet

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From: Richard (*anonymous_at_discussions.microsoft.com*)

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Thank you for your response and i hope that I am not being a real dummy but my Real Player does not have an options tab. I have a menu bar that that has file, view etc and I looked in Tools but could not find options there either.

Please note that I have not just installed RealPlayer nor have I recently upgraded. When opening the program to carry out your instructions I got the message that has been driving me mad about 20-25 times. It also made me register before I could even enter the program.

Thanks for your help

>-----Original Message-----

>If you installed and did not change any of the options,
>defaults include running a stub in memmory, accessing the
>internet to get updates and messages.

>

>You need to go into real player options and uncheck
>everything related to internet access, and also stop the
>stub, it installs, from executing. And these options are
>scatterd all over the option tabs; things like check for
>requarl updates, check message server for news, send
>infomation on connection to site providing the piece,
>permission to put in a unique ID for quality tracking
>purposes. You can silence RealPlayer, put you have to
>check every nook and cranny out in the options.

>

>>-----Original Message-----

>>I have recently started to receive a message that
states
>>that RealPlayer is attempting to access the Internet. I
>>do not want this to happen and so I select the radio
>>button that says to block this from happening. How can

I

>>turn this off without uninstalling realplayer. I have
no
>>idea why it would need to access the internet I rarely
>>use this product.

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>>*Thanks for your assistance*

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