

## Re: \*\* READ THIS BEFORE POSTING – answers to frequently asked questions 2004.07.15

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2004-07/1242.html>

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**From:** Lanwench [MVP – Exchange] ([lanwench\\_at\\_heybuddy.donotsendme.unsolicitedmail.atyahoo.com](mailto:lanwench_at_heybuddy.donotsendme.unsolicitedmail.atyahoo.com))  
**Date:** 07/15/04

Date: Thu, 15 Jul 2004 11:20:11 -0400

JAX wrote:

> *What is this, one size fits all? Are you a self proclaimed MVP? Who  
> is this addressed to?*

To all users of these newsgroups. It's a FAQ. You must have heard of those....not sure what your issue is with it; you're free to disregard it. Others may find it useful. Karl is a frequent poster, and is a Microsoft MVP in recognition of the time he spends \*volunteering\* to help others. Play nice with the other kids in here and you will get help when you need it – attitude counts. Pax. :-)

>

> JAX

>

> *"Karl Levinson [x y] mvp" <[levinson\\_k@despammed.com](mailto:levinson_k@despammed.com)> wrote in message  
> news:uQAhobhaEHA.2972@TK2MSFTNGP12.phx.gbl...*

>> *Before you post a question to a Microsoft.public.\*.security*

>> *newsgroup, note that your question may already be answered below:*

>>

>> *Answers to Top Frequently Asked Questions:*

>> *<http://securityadmin.info>*

>>

>> *My question is not mentioned below. How do I get an answer*

>> *immediately, with no waiting?*

>> *<http://securityadmin.info/faq.asp#moreinfo>*

>> *See also: [http://www.google.com/groups?as\\_ugroup=microsoft.public.\\*](http://www.google.com/groups?as_ugroup=microsoft.public.*)*

>> *See also: [http://www.google.com/advanced\\_group\\_search](http://www.google.com/advanced_group_search)*

>> *See also: <http://www.google.com>*

>>

>> *I want to post a problem or question to the newsgroup. What info do*

>> *I need to post in order to get a correct answer quickly?*

>> *<http://securityadmin.info/faq.asp#netiquette>*

>>

>>

>> *I just heard about a new Microsoft security patch update. Where can*

>> *I get the patch?*

>> <http://windowsupdate.microsoft.com> OR  
>> <http://www.microsoft.com/technet/security/current.asp>  
>>  
>> *I just installed a Microsoft security patch update, and now my  
>> computer is having problems.*  
>> <http://securityadmin.info/faq.asp#patchbroke>  
>>  
>> *I received an email from Microsoft / Microsoft Support / Microsoft  
>> Internet Security Center claiming to be a security patch [or  
>> comprehensive Internet Explorer update]. Is this a virus?*  
>> <http://securityadmin.info/faq.asp#microsoftemail>  
>> *ALSO NOTE: www.grisoft.com is free antivirus, USE IT.*  
>>  
>> *I received a virus email from a Microsoft email address. Who do I  
>> report this to?*  
>> <http://securityadmin.info/faq.asp#microsoftemail>  
>>  
>> *I have the RPC Blaster worm "virus," what do I do?*  
>> <http://www.microsoft.com/security/incident/blast.asp>  
>> *ALSO NOTE: www.grisoft.com is free antivirus, USE IT.*  
>>  
>> *My computer is giving RPC Remote Procedure Call messages.  
>> There is a TFTP message or file on my computer.  
>> My computer keeps locking up, and/or rebooting, or telling me that  
>> it will reboot in 1 minute.*  
>> <http://www.microsoft.com/security/incident/blast.asp>  
>> *ALSO NOTE: www.grisoft.com is free antivirus, USE IT.*  
>>  
>> *Where can I download the Blaster worm / RPC DCOM patch?*  
>> <http://windowsupdate.microsoft.com> OR  
>> <http://www.microsoft.com/technet/security/current.asp>  
>>  
>> *I'm having a problem caused by the JDBGMGR.EXE Teddy Bear "virus"  
>> hoax, or I want to replace this file.*  
>> <http://securityadmin.info/faq.asp#jdbgmgr>  
>>  
>> *I forgot my Windows logon password and can't log in. How do I reset  
>> it?* <http://securityadmin.info/faq.asp#password>  
>>  
>> *I have a problem or a question with a virus or with antivirus.*  
>> <http://securityadmin.info/faq.asp#virus>  
>> *NOTE: www.grisoft.com is free antivirus, USE IT.*  
>>  
>> *Why is Outlook Express blocking my attachments as "unsafe"?*  
>> <http://securityadmin.info/faq.asp#attachments>  
>>  
>> *How do I stop getting pop-up messages? Or adware? Or spyware?*  
>> <http://securityadmin.info/faq.asp#pop-ups>  
>>  
>> *How do I block people from viewing adult or objectionable content on  
>> a computer?*

- >> <http://securityadmin.info/faq.asp#contentfilter>
- >>
- >> *How do I block spam emails?*
- >> <http://securityadmin.info/faq.asp#spam>
- >>
- >> *There is a Content Advisor password blocking me from certain web*
- >> *sites. <http://securityadmin.info/faq.asp#contentadvisor>*
- >>
- >> *How do I delete an FTP folder that a hacker put on my computer and I*
- >> *cannot delete?*
- >> <http://securityadmin.info/faq.asp#ftpfolder>
- >>
- >> *Have I been hacked? What do I do if I've been hacked?*
- >> <http://securityadmin.info/faq.asp#hacked>
- >>
- >> *How do I re-secure a computer that has been hacked?*
- >> <http://securityadmin.info/faq.asp#re-secure>
- >>
- >> *How do I test or improve the security on my computer to avoid being*
- >> *hacked? <http://securityadmin.info/faq.asp#harden>*
- >>
- >> *How do I investigate a suspicious IP address that may be trying to*
- >> *hack me? <http://securityadmin.info/faq.asp#trace>*
- >>
- >> *How do I report a hacker?*
- >> <http://securityadmin.info/faq.asp#reporthacker>
- >>
- >> *How do I use a port scanner or vulnerability scanner to test my*
- >> *security? <http://securityadmin.info/faq.asp#portscanner>*
- >>
- >> *How do I encrypt my files and/or hard drive?*
- >> <http://securityadmin.info/faq.asp#encryption>
- >>
- >> *How do I get a firewall? IDS?*
- >> <http://securityadmin.info/faq.asp#firewall>
- >>
- >> *I want to use the IPSec filtering or IP filtering feature of Windows*
- >> *to block certain ports and have a problem or question.*
- >> <http://securityadmin.info/faq.asp#ipsec>
- >>
- >> *I have a problem or question with the XP ICF firewall.*
- >> <http://securityadmin.info/faq.asp#icf>
- >>
- >> *I have a problem or question with the IIS URLScan tool.*
- >> <http://securityadmin.info/faq.asp#urlscan>
- >>
- >> *How do I change the banner on my computer or server to hide what*
- >> *software version I'm using?*
- >> <http://securityadmin.info/faq.asp#banner>
- >>
- >> *How do I enable Windows Auditing to tell who logged into Windows or*

>> *who accessed a file?*  
>> <http://securityadmin.info/faq.asp#auditing>  
>>  
>> *How do I inspect and disable programs that start up when Windows starts?* <http://securityadmin.info/faq.asp#startup>  
>>  
>> *How do I use RUNAS or let someone use RUNAS to run commands as administrator without having to type the password?*  
>> <http://securityadmin.info/faq.asp#runas>  
>>  
>> *How do I let non-administrator users run Defrag or change their IP address?* <http://securityadmin.info/faq.asp#runas>  
>>  
>>  
>> *My question is not mentioned above. How do I get an answer immediately, with no waiting?*  
>> <http://securityadmin.info/faq.asp#moreinfo>  
>> *See also:* [http://www.google.com/groups?as\\_ugroup=microsoft.public.\\*](http://www.google.com/groups?as_ugroup=microsoft.public.*)  
>> *See also:* [http://www.google.com/advanced\\_group\\_search](http://www.google.com/advanced_group_search)  
>> *See also:* <http://www.google.com>  
>>  
>> *I want to post a problem or question to the newsgroup. What info do I need to post in order to get a correct answer quickly?*  
>> <http://securityadmin.info/faq.asp#netiquette>  
>>  
>> *Note that this is NOT a full list of all the questions answered in the FAQ. Chances are, your question has probably already been answered. The complete FAQ is at:*  
>> <http://securityadmin.info/faq.asp#contents>  
>>  
>>  
>> *I hope this is helpful. Feedback, suggestions and criticism regarding the FAQ are welcome and may be emailed to me.*  
>>  
>> *kind regards,*  
>> *Karl Levinson, CISSP, MCSE, MVP*  
>> *email: levinson\_k@despammed.com*