

## Re: somebody please help me

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2004-07/0138.html>

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**From:** Sue (*anonymous\_at\_discussions.microsoft.com*)

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A word of caution. Don't retain old Restore Points. They will cause you to reinfect your computer. Turn the feature off until your computer is cleansed, and then turn it on again when you have everything in an OK condition.

>-----Original Message-----

>Hi,

>Stop the re-starting problem, courtesy of Carey Frisch:

>

>What You Should Know About the Blaster Worm and Its

>Variants

><http://www.microsoft.com/security/incident/blast.asp>

>

>If your computer is constantly attempting to shutdown

>or reboot, quickly go to:

>

>Start > Run and type: CMD , and hit enter.

>This opens the Command Prompt window.

>

>Then type: shutdown -a , and hit enter.

>

>This should halt the rebooting problem.

>

>--

>Carey Frisch

>Microsoft MVP

>Windows XP – Shell/User

>

>Be Smart! Protect your PC!

><http://www.microsoft.com/security/protect/>

>

>Then follow his advice to PROTECT your cleansed

>computer.

>You need to have installed on your computer:

>

>(1) All critical operating system updates recommended  
for

microsoft.public.security: Re: somebody please help me

>your computer  
><http://v4.windowsupdate.microsoft.com/en/default.asp>  
>  
>(2) A firewall, activated  
>Zone Alarm (free version)  
><http://tinyurl.com/gvti>  
>  
>(3) Anti-virus software, enabled – updated each day you  
>use the Internet  
>[http://www.grisoft.com/us/us\\_dwnl\\_free.php](http://www.grisoft.com/us/us_dwnl_free.php)  
>  
>(4) A real-time spyware-blocking software product,  
>activated before going on the Internet, and updated at  
>least weekly  
>SpywareBlaster  
><http://www.javacoolsoftware.com/spywareblaster.html>  
>  
>(5) At least two spyware/adware scanning software  
>products, for after-infection scanning – updated before  
>each use  
>Ad-aware  
><http://www.lavasoftusa.com/support/download/>  
>and  
>Spybot S&D  
>[http://www.safer-networking.org/index.php?](http://www.safer-networking.org/index.php?lang=en&page=download)  
>[lang=en&page=download](http://www.safer-networking.org/index.php?lang=en&page=download)  
>  
>(6) A pop-up stopping program  
>Popup Stopper  
>[http://www.panicware.com/product\\_psfree.html](http://www.panicware.com/product_psfree.html)  
>  
>These are very good free versions of these protective  
>software products. All it will cost you will be time and  
>attention.  
>Good luck!  
>  
>  
>  
>>-----Original Message-----  
>>My Computer had that virus that come up a few days ago  
>>i dont remember the is the one that you could get by  
only  
>>going on to internet and if your operating system is  
>>windows XP anyways with the help of my computer  
>>manufacturer (hp) and \$40 i paid them they helped me  
>>fixed it. but then another problem came up it look like  
i  
>>got spyware on my computer my browser got hijack, man it  
>>looks like i have gotten averything there is to mess up  
>>my computer i tried to removed it by with sw sherrer and  
>>spybot i also used spykiller i did a virus scan and

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>nothing would fixed it it my co worker said that i  
needed  
>to go on to the registry to remove whatever was left  
from  
>there but i dont know that much and didn't wanted to  
mess  
>up the registry i did a system re-store and it help a  
>lot. it remove everything, but my computer has been re-  
>starting by it self, if we are doing something on the  
>computer whatever it is it res-starts the computer it  
>shuts and re starts it again can anybody tell me what  
the  
>problem migh be???????? i'm hopeless  
>>  
>>  
>  
>