

Sasser & Blaster problem

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Without going into how it happened (a very long story), Sasser and Blaster both are occupying my notebook (HP ze4230/XP). In a nutshell, it's thanks to no firewall protection and a shocking (about 8 months worth) lack of patches/updates from MS.

Right now, all downloads/installations of patches/updates from MS are blocked with the familiar NT message. I have tried instructions from Symantec, MS and countless others to stop the processes so that I can (maybe) download updates and a removal tool, but I cannot find any of these processes in Task Mgr. These include processes starting with 4 or more numbers to msiwin84.exe, all from a very recent list from Symantec. I never found Msblast.exe either. I have disabled System Restore. I have altered the RPC from first, second and subsequent failures to restart the service. In a nutshell, I have followed everything, but I cannot get rid of this mess.

Where else might I find Sasser/Blaster to stop the processes?

Is it possible that I could do a System Recovery (not restore—I can be dumb, but not that dumb!), add a firewall and then go online to install what I need?

Thanks for the help.

Soups