

## Re: Security update 823559

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2003-10/0244.html>

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**From:** GB (*nowhereman\_at\_nowhereland.net*)

**Date:** 10/01/03

Date: Wed, 1 Oct 2003 06:50:31 -0700

Bill & Gary—I have the same problem with 823559. I have contacted MS Tech Support about it and have an open case currently. My conclusion, not yet verified by MS, is that it is a faulty patch. Until I hear differently, here is a solution posted by John on the windowsupdate newsgroup:

I've figured out how to install the patch on Windows XP. After doing this, Windows Update no longer keeps asking for this patch to be installed. I'm not a software professional, so I can't guarantee what I did is 100% correct, but I think it makes sense.

If you look at my previous message, I had found that the patch had installed the updated version of msconv97.dll in the directory C:\Program Files\Common Files\Microsoft Shared\textconv but it had not installed the updated version of html32.cnv anywhere.

When I ran the patch file locally, not using Windows Update, I noticed that it created a temporary directory which was deleted as soon as the installation was complete. I figured the updated files were temporarily placed in that directory. I opened an explorer window and ran the patch again. Sure enough, it created a directory with a name consisting of a long string of alphanumeric characters, and in that directory were the updated versions of msconv97.dll and html32.cnv. While the patch was running, I copied those 2 files to another directory. When

the patch finished running, the temporary directory disappeared, but I still had my 2 copied files.

The only place the patch had copied msconv97.dll was to C:\Program Files\Common Files\Microsoft Shared\textconv so I copied html32.cnv to that same directory. Now, when I run Windows Update, it no longer asks for 823559 to be installed again.

Since my system had been upgraded from Windows 98 SE to Windows XP, I still had older versions of the files in the C:\Windows\System32\ and C:\Windows\VCM\ directories. Thinking that it probably is a bad idea to have multiple versions of the same file present, I renamed them, changing their suffixes to .old, and then copied the new files to those directories.

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=====end 9/3/2003  
post=====

>-----*Original Message*-----

>*Read similar posts in*

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>*microsoft.public.windowsupdate*

>

>*and see what the answer is?*

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>*"Gary Thomas" <gary.thomas@ppar.com> wrote in message*

>*news:002201c386f8\$c9a9b6a0\$a001280a@phx.gbl...*

>> *I have installed this update several times but nearly*

>> *daily I receive the new update available window*

>> *suggesting*

>> *I install this same update. How do I get it to stop*

>> *popping up each day since I have already installed it?*

>>

>> *Thank you!*

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