

## Re: How do I recover?

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2003-08/1426.html>

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**From:** omer (orhayden\_at\_fedex.com)

**Date:** 08/12/03

Date: Tue, 12 Aug 2003 12:30:42 -0700

Thanks, That will help if I can get my computer to actually turn on. It now shuts off after 10 to 15 seconds. I don't have time to get to the internet. My desktop doesn't even come up. Any suggestions to get past that?

Omer Hayden

>-----Original Message-----

>Hi folks,

>

>*FIRST THINGS FIRST...I know you don't have a lot of time*

>*before your RPC window pops up and shuts you down, but*

>*because you will be disconnecting from the internet for*

>*part of this procedure, read this fast and REMEMBER!*

>

>1) *UNPLUG YOUR MODEM. This should allow you free time*

>*to make some changes to your computer.*

>

>2) *When you are not connected to the internet, go*

>*to "Control Panel," "Performance and*

>*Maintenance," "Administrative Tools," open "Services,"*

>*right click on "Remote Procedure Call,"*

>*click "Properties," click the "Recovery" tab, at "First*

>*Failure," "Second Failure," and "Subsequent Failures,"*

>*select "Take No Action."*

>

>3) *Turn on your modem and reconnect to the internet.*

>

>4) *You've probably run out of time reading this before*

>*your computer has rebooted, so get back to this message*

>*and read from step 5 on. At this stage, you are still*

>*infected with the msblast virus, but your computer will*

>*not reboot on you.*

>

>5) *This virus is very clever and has disabled several*

>*buttons on the web and on your computer that would*

>*otherwise allow you to disable it, so you've got to go*

>*around the back door.*

- >
- >6) *From support.microsoft.com, download:*
- > *WindowsXP-KB823980-x86-ENU.exe*
- >*(this is for XP; there is a Windows 2000 version*
- >*also...try a search on the Microsoft Support*
- >*website...plugging in this file name should bring you to*
- >*the same page as the security patches for the other*
- >*Windows versions).*
- >
- >7) *Download and install.*
- >
- >8) *Reboot.*
- >
- >9) *Now you should be able to have a little more*
- >*functionality in your computer. If you haven't done so*
- >*already, enable your firewall:*
- >*"Control Panel," then "Network and Internet Connections,"*
- >*then "Network Connections," right click on your active*
- >*internet connection, select "Properties," click on*
- >*the "Advanced" tab, and check the box enabling firewall*
- >*protection.*
- >
- >10) *Now let's kill the virus. Go to:*
- > *[http://housecall.trendmicro.com/housecall/start\\_corp.asp](http://housecall.trendmicro.com/housecall/start_corp.asp)*
- >*It's a free antivirus detection and cleanup program.*
- >
- >11) *Run the program (this takes a long time). The*
- >*program should detect the msblast virus; it states that*
- >*it is non-cleanable. Click the "delete" button to delete*
- >*the virus.*
- >
- >12) *To be sure, run the Search program from your Start*
- >*menu. Search for "msblast.exe" Include all hidden files*
- >*and folders in your search. If you have been successful,*
- >*no files will appear.*
- >
- >13) *Congratulations! You're cured! Now download all the*
- >*security patches and updates that Microsoft bugs you*
- >*about everytime you boot your computer...I have been*
- >*ignoring it for months and this is what happened.*
- >
- >*(Hey Mr. Gates, you can pay me by cash, check, or charge*
- >*for consulting services offered. You're welcome.)*
- >
- >*Let me know how it works out for you! Good luck!*
- >
- >*Paul*
- >*(A Graduate Student who managed to figure it out without*
- >*spending ridiculous money on tech support fees...this*
- >*goes out to my peeps)*
- >

>Omer Hayden wrote:

>

>> I got the worm yesterday. It was causing my machine to

>> shut down about 5 minutes after startup. I went to the

MS

>> site and downloaded Service Pack 1 for my windows xp.

In

>> the middle of installing the patch I got the countdown

>> warning and the system shut down again before the

install

>> was complete. Now my computer turns on for 10 to 15

>> seconds, starts the start up routine, shuts off and

begins

>> again.

>> My question is: How do I recover from this?

>

>--

>"Don't lose sight of security. Security is a state of

being,

>not a state of budget. He with the most firewalls still

does

>not win. Put down that honeypot and keep up to date on

your

>patches. Demand better security from vendors and hold them

>responsible. Use what you have, and make sure you know how

>to use it properly and effectively."

>~Rain Forest Puppy

><http://www.wiretrip.net/rfp/txt/evolution.txt>

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