

microsoft.public.security: unable to get into secure web sites

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We had some problems with our anti virus and in correcting those prob. we lost the ability to get into our hotmail and our on-line banking. Talked to ATT, Gateway, the bank, etc. and even changing settings, etc. still can not get in these web sites – I get a message " The page cannot be displayed" and down at the bottom of the page – mess= cannot find server or DNS Error. Can anyone help? Thanks!