

Re: Pop-up message plague

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2003-02/0777.html>

From: Karl Levinson [x y] mvp (levinson_k@excite.com)

Date: 02/12/03

From: "Karl Levinson [x y] mvp" <levinson_k@excite.com>

Date: Tue, 11 Feb 2003 19:44:27 -0500

If you're getting Windows Messenger service messages, your firewall isn't blocking NetBIOS, which can be extremely dangerous. You should confront Norton with this information and insist on an explanation and a fix. Specifically, Messenger uses port 135 [either TCP or UDP, I think UDP but I can't remember]. Check your Norton firewall logs for incoming packets on 135 and whether the firewall blocked them.

If Norton doesn't give you an answer, try writing a rule or a configuration setting within Norton to block TCP and UDP 135.

"Gail Ervin" <gmervin@aol.com> wrote in message news:012801c2d20e\$46a356c0\$a501280a@phx.gbl...
> *I have the latest virus scan and highest Norton firewall*
> *security, deleted all cookies, downloaded and ran Ad-*
> *Aware, and I keep getting pop-up screens over the top of*
> *all applications, even my screen saver. Symantec*
> *suggested the possibility that the popups are coming*
> *through the Windows XP software that powers MSN*
> *Messenger. I would have to disable this by turning off*
> *the Windows XP Remote Assistant. How can I access this*
> *from my home/small office computer, and how do I disable*
> *it - or does anyone have any other ideas?*
>
> *Thanks!*