

Re: Virus Problem

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security/2002-11/8028.html>

From: Karl Levinson [x y] mvp (jamescagney90210@excite.com)

Date: 11/25/02

From: "Karl Levinson [x y] mvp" <jamescagney90210@excite.com>

Date: Sun, 24 Nov 2002 19:07:03 -0500

"Shawn" <Shawn@guitarstrickland.com> wrote in message
news:13cd801c29404\$0f3bea00\$8df82ecf@TK2MSFTNGXA02...

- > *I got a virus with Norton 2002 internet security*
- > *installed on the computer. I didn't have "administration*
- > *rights" to access anything so I completely reinstalled XP*
- > *and all of my programs.*
- > *After that I just bought 2003 version of internet*
- > *security. I installed in a while ago and it won't let me*
- > *install due to some errors:*
- > *1)(Writing system reg files)*
- > *error 1406 "verify that you have sufficient access to that*
- > *key, or contact your support personel.*
- > *2)It does that twice then*
- > *3)error 1402 same stuff but this time I cannot ignor and*
- > *it shuts itallation down.*

Norton Internet Security is made by Symantec, not Microsoft. You'd probably get a better answer from the free support groups and knowledge base available at www.sarc.com

Be sure you are logged in with an account that has administrator permissions when doing the install. I might recommend enabling auditing to see what folder is being denied access.

<http://securityadmin.info/faq.htm#auditing>

If Windows 2000 or XP was already installed and you didn't format the partition, it could be that the permissions on some files and folders are pointing to other logon accounts that don't exist in this installation of Windows. [Administrator in your previous install of Windows is NOT the same account as Administrator in your new install of Windows, since it's the SID and not the user name that matters.]

If the permissions are incorrect, you can reset the permissions to the default by using Group Policy:

<http://securityadmin.info/faq.htm#4.11>

microsoft.public.security: Re: Virus Problem

Be sure that Norton Internet Security includes antivirus, I can't confirm or deny that it does.