

## Re: How do i get rid of Win32/zlob.zwc?

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*Source:* <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2007-08/msg00004.html>

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- *From:* Malke <[notreally@xxxxxxxxxxxxxxxxxxx](mailto:notreally@xxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 03 Aug 2007 19:32:14 -0700
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Joe wrote:

I have run Microsoft Malicious Software Removal tool, and it tells me it cannot remove Win32/zlob.zwc. I ran Norton, and it did not detect it. It has invaded my Internet Explorer, dropped a anti-virus toolbar on my screen, and redirects to an antivirus software sales page <http://asecurityservice.com/>. Any suggestons on how to get rid of this thing?

Do the preparatory steps here:

[http://www.elephantboycomputers.com/page2.html#Removing\\_Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)

Then do the specific removal steps here:

[http://www.elephantboycomputers.com/page2.html#Smitfraud\\_Trojan](http://www.elephantboycomputers.com/page2.html#Smitfraud_Trojan) – Smitfraud, Spyaxe, Spyfalcon

You can also check to see if there are targeted removal steps for your malware here:

Bleeping Computer removal how-to's – <http://www.bleepingcomputer.com/forums/forum55.html>

When all else fails, run HijackThis and post your log in one of the specialty forums listed at the first link above (not here, please).

Not all tools used will work in Vista and you will need to run them elevated. Since Vista is so new, it will be a while before removal techniques and tools are developed. If you are unable to remove the infection by following the general steps, register at one of the HijackThis forums as suggested.

Standard caveat: If the procedures look too complex – and there is no shame in admitting this isn't your cup of tea – take the machine to a professional computer repair shop (not your local version of BigComputerStore/GeekSquad). Please be aware that not all local shops are skilled at removing malware and even if they are, your computer may be so infested that Windows will need to be clean-installed. Have all your data backed up before you take the machine into a shop.

Malke

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Elephant Boy Computers  
[www.elephantboycomputers.com](http://www.elephantboycomputers.com)  
"Don't Panic!"  
MS-MVP Windows – Shell/User  
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