

# Virus?

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2005-10/0387.html>

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The other night, while I was chatting on MSN Messenger, I had a conversation window pop up from a friend. The conversation states something along the lines of:

Wow, is this really you?

There was a link and, in my stupidity, I clicked on the link. A program loaded to my computer and now, I am unable to log into MSN Messenger, or retrieve my Hotmail account via the Hotmail website. It also appears that this program shut off my virus scanner (I have Norton), and will not allow me to conduct a system scan. I tried to download AVG from their website (it was recommended by a guy from work), and I cannot get onto the website. All I receive when I do try is something about the page being unavailable.

A friend told me to check the processes my computer is running and, to look for SVCHOST.EXE, which I have 5 occurrences of this particular file running on my computer. I tried to shut down one of these processes, and my computer gave me 55 seconds to save all unsaved work and proceeded to shut my computer down.

Any suggestions on how I can get this virus off my computer?