

## Re: how do i stop these popups

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2005-09/0076.html>

---

**From:** Malke ([invalid\\_at\\_not-real.com](mailto:invalid_at_not-real.com))

**Date:** 09/09/05

Date: Fri, 09 Sep 2005 04:12:09 -0700

wasa31 wrote:

> <http://www9.hooowah.com/search.php?query=xxx> is an example of the  
> command line i get in the explorer box ..... it runs in the opened  
> window if it cant run a popup .....how do i stop this  
> thanks for any help given :)

You haven't given us some important information, like what operating system you are running. If XP, what Service Pack level? If you have XP and are getting popups not in your browser, then you need to upgrade to Service Pack 2. Do not apply Service Pack 2 until you know your computer is completely virus/malware free and until you've examined the links I'll give you at the end of this post about preparing for SP2. In the meantime:

1. On Win2k/XP, disable the Messenger service unless you are in a corporate environment and need to use netsend.

Start>Run>services.msc [enter]

Scroll down to the Messenger service (this has nothing to do with instant messaging), stop it and set it to "Disabled".

2. The #1 above is just a stop-gap measure; if you are getting Messenger spam popups, this means you don't have a firewall in place. No Windows machine should be on the Internet without a firewall.

3. Go through the following malware removal steps systematically, doing everything with updated tools in Safe Mode:

[http://www.elephantboycomputers.com/page2.html#Removing\\_Malware](http://www.elephantboycomputers.com/page2.html#Removing_Malware)

4. Preparation for XP Service Pack 2 links:

Are You Ready for WinXP SP2? –

<http://support.microsoft.com/default.aspx?pr=windowsxpsp2>

SP2 links to OEMs – <http://www.microsoft.com/windowsxp/sp2/oemlinks.msp>

<http://aumha.net> – See SP2 forums

microsoft.public.security.virus: Re: how do i stop these popups

[http://www.kellys-korner-xp.com/xp\\_s.htm#sp2](http://www.kellys-korner-xp.com/xp_s.htm#sp2) – Windows SP2 Information,  
Guidelines and Troubleshooting

Malke

--  
Elephant Boy Computers  
www.elephantboycomputers.com  
"Don't Panic!"  
MS-MVP Windows - Shell/User