

Re: SCR3310 USB Smart Card Reader no longer functions after the Windows Malicious Software Removal Tool

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2005-03/0338.html>

From: Mark (mark_at_noemailaddress.com)

Date: 03/13/05

Date: Sun, 13 Mar 2005 12:04:48 -0500

The SCR 3310 card reader had been running fine in Windows XP SP2 until the "Windows Malicious Software Removal Tool – March 2005" update ran in XP SP2.

I tried updating the installed driver, but it would not update -- did not find an updated or existing driver.

When I try the 'Roll Back Driver', a dialog window shows:

No driver files have been backed up for this device.

If you are having problems with this device you should view the Troubleshooter information. Would you like to launch the Troubleshooter?

I clicked Yes. The New Hardware Wizard window opens, select 'Yes, this time only', click Next, click Next for 'Install the software automatically', Hardware Update Wizard searches for an updated or a driver for the 'SCR3310 USB Smart Card Driver', and it actually finds the driver. I clicked Finish where the New Hardware Wizard did update the installed driver:

Device Manager

- Smart card readers
- SCR3310 USB Smart Card Reader

On 3/10/2005 2:52 PM, Bigbruva:

- > *Are you sure this was the only update you downloaded from the Windows Update site?*
- > *Hardware updates can also be delivered from here that are more likely to mess up the device.*
- >
- > *Try rolling back the device driver for the reader using Device Manager:*
- >

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- > 1) Right Click My Computer and select "Manage"
- > 2) In the left hand windows select "Device Manager"
- > 3) Double click the Smart Card Reader device to bring up it's properties
- > 4) Click the Driver tab and click the Rollback Driver button
- >
- > If this does not work you could try restoring to the last system restore
- > point before you did the update.
- >
- > Let us know if this helps you out
- >
- > **BB**
- >
- > "Mark" <mark@noemailaddress.com> wrote in message
- > news:%23RWDX4OJFHA.2756@TK2MSFTNGP10.phx.gbl...
- >
- >>When Windows Update automatically installed:
- >>
- >>Windows Malicious Software Removal Tool – March 2005 (KB890830)
- >>Date: Wednesday, March 09, 2005
- >>Source: Automatic Updates
- >>
- >>this broke the smart card driver installed in Windows XP. Device Manager
- >>now shows:
- >>
- >> – Other Devices
- >> ? SCR3310 USB Smart Card Reader
- >>
- >>I cannot get this card reader to function again in Windows XP. I have
- >>tried uninstalling and reinstalling the driver and Windows XP will no
- >>longer configure the SCR 3310 USB card reader.
- >>
- >
- >
- >

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