

Re: SASSER?

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From: PHILLIP2393 (*PHILLIP2393_at_discussions.microsoft.com*)

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I don't know how to do this since I can not get to start, the computer will automatically restart a I mentioned in previous post, as of now I feel my computer is useless because I can't do anything because it will restart when trying to load windows. Any other suggestions?

"David H. Lipman" wrote:

> *From: "PHILLIP2393" <PHILLIP2393@discussions.microsoft.com>*
>
> */ I have windows 2000 professional on my computer at home. Let me breakdown*
> */ the events from the las few days, because before then the computer was*
> */ working fine:*
> */ 3 days ago:*
> */ I get a WINLOGON.EXE error but computer boots up. Most of my desktop was*
> */ wiped clean, and the only reason I was able to recover some of the files I*
> */ saved under my user profile is because it created a backup user folder. I*
> */ tried restarting and I got the error: stop:c000021 (Bad Image checksum) Image*
> */ CRYPT.dll is possibly corrupt. Gave up after trying to restart several times*
> */ with out success.*
> */ 2 days ago:*
> */ First time I try starting up I get error: C:WINNT\system32\lsass.exe*
> */ terminated unexpectedly with status code 128, and my computer restarted*
> */ before it was completely started up. Then it would get to the windows screen*
> */ and restart and it kept doing that, so I gave up for the day.*
> */ 1 day ago:*
> */ I got the following error codes on separate occasions: First: WINDOWS 2000*
> */ could not start because the following file is missing or*
> */ corrupt:\WINNT\SYSTEM32\CONFIG\SYSTEM, and the computer would keep*
> */ restarting. Second: WINDOWS 2000 could not start because the following file*
> */ is missing or corrupt:\WINNT\SYSTEM\vgaoem.fon, and the computer would keep*
> */ restarting.*
> */*
> */ I have important files on my C drive that I am afraid I have lost. This is*
> */ my father-in-laws computer and he has no idea where disk is. I have try*
> */ starting up in Safe mode and evry other mode when you press F8 but nothing*
> */ works. Sorry for the novel but I wanted to give a good desription. Any help*
> */ is appreciated.*
> */*

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>
> *Does not sound like a Sasser problem at all. Could be a user profile problem or a DLL
> corruption problem butm no indications of the Sasser Internet worm. Could even be a hard
> disk corruption since that FON font error is a sign of such.*
>
>
> *Dump the contents of the IE Temporary Internet Folder cache (TIF)*
>
> *start --> settings --> control panel --> internet options --> delete files*
>
> *Open a Command Prompt.*
>
> *In the Command Prompt type the following...*
>
> *CHKDSK C: /F*
>
> *If it replies..*
> *"Chkdsk cannot run because the volume is in use by another process.*
> *Would you like to schedule this volume to be checked the next time the system restarts?*
> *(Y/N)"*
>
> *Choose – Y*
>
> *type; EXIT*
>
> *Reboot the PC.*
>
> *A full Check Disk will want to be performed, allow it.*
>
> *When it reboots, perform a defragmentation of the hard disk.*
>
> *You can get to the Defragmenting program easily by executing; dfrg.msc*
>
> *Start --> run ->*
> *type; dfrg.msc*
>
> *--*
> *Dave*
>
>
>