

## Re: How do I remove a Trojan.StartPage virus

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2005-03/0018.html>

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**Date:** 03/02/05

Date: Wed, 2 Mar 2005 00:14:30 -0000

- > | Every time I log on I get the error message that reads RUNDLL Error
- > Loading
- > | C:\DOCUME~1\JEFFG~1\LOCALS~1\Temp\se.dll After I click ok I get a
- > message
- > | that says Trojan.StartPage detected and removed. How do I completely
- > get rid
- > | of this virus and the rundll message?
- >
- > Dump the contents of the IE Temporary Internet Folder cache (TIF)
- > start --> settings --> control panel --> internet options --> delete files
- >
- > 1) Download the following three items...
- >
- > Trend Sysclean Package
- > <http://www.trendmicro.com/download/dcs.asp>
- > Latest Trend signature files.
- > <http://www.trendmicro.com/download/pattern.asp>
- > Ad-aware SE (free personal version v1.05)
- > <http://www.lavasoftusa.com/>
- > Create a directory.
- > On drive "C:\"
- > (e.g., "c:\New Folder")
- > or the desktop
- > (e.g., "C:\Documents and Settings\lipman\Desktop\New Folder")
- >
- > Download SYSCLEAN.COM and place it in that directory.
- > Download the Trend Pattern File by obtaining the ZIP file.
- > For example; lpt448.zip
- >
- > Extract the contents of the ZIP file and place the contents in the same
- > directory as
- > SYSCLEAN.COM.
- >
- > 2) Update Ad-aware with the latest definitions.
- > 3) If you are using WinME or WinXP, disable System Restore
- > <http://vil.nai.com/vil/SystemHelpDocs/DisableSysRestore.htm>
- > 4) Reboot your PC into Safe Mode and shutdown as many applications as

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- > *possible.*
- > *5) Using both the Trend Sysclean utility and Ad-aware, perform a Full*
- > *Scan of your*
- > *platform and clean/delete any infectors/parasites found.*
- > *(a few cycles may be needed)*
- > *6) Restart your PC and perform a "final" Full Scan of your platform*
- > *using both the*
- > *Trend Sysclean utility and Adaware*
- > *7) If you are using WinME or WinXP, Re-enable System Restore and*
- > *re-apply any*
- > *System Restore preferences, (e.g. HD space to use suggested 400 ~*
- > *600MB),*
- > *8) Reboot your PC.*
- > *9) If you are using WinME or WinXP, create a new Restore point*
- >
- > *\*\*\* Please report back your results \*\*\**

Sorry to butt in on this thread, but am having the same problem on an ME machine and the above solutions didn't do the business – still infected!