

Re: HotBar issue

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2005-02/0687.html>

From: Vanguard (*use_ReplyTo_at_domain.invalid*)

Date: 02/25/05

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"Belfastlad" <Belfastlad@discussions.microsoft.com> wrote in message news:371780B4-E95D-4BB0-B38D-87ED5DA82A86@microsoft.com...
> *My Dad's PC uses Windows XP Home Edition. He recently switched his*
> *dial-up*
> *connection to cable connection. Shortly after doing so his internet*
> *access*
> *has become non-existent. Even when trying to log onto his homepage it*
> *can no*
> *longer find the server. Upon running a scan we found numerous infected*
> *files,*
> *most of which the anti-virus software eliminated. All except 2, which*
> *are*
> *HotBar applications that are listed as being in registry files. I*
> *cannot seem*
> *to eliminate these 2 items. Norton software will not recognize them in*
> *the*
> *scan and I can't get online to run the LiveUpdate option to update*
> *virus*
> *definitions. Any thoughts/ solutions would be greatly appreciated.*

Ad-Aware

Spybot Search & Destroy

Reboot into Safe Mode to run them so the malware is less likely to be running when you are trying to remove it.

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Post your replies to the newsgroup. Share with others.
E-mail reply: Remove "NIXTHIS" and add "#VS811" to Subject.
