

Re: DoS, Exe's not working

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2004-09/0213.html>

From: Ananth (Ananth_at_discussions.microsoft.com)

Date: 09/04/04

Date: Sat, 4 Sep 2004 02:19:05 -0700

Thank You, YOU ARE GOD!

"Malke" wrote:

> *Ananth wrote:*

>

> > *Can't figure out what the problem is, Task Manager won't open,*
> > *Antivirus doeasn't open, applications like word, outlook all works,*
> > *but the above said doesn't.*

> >

> > *Anyone please advice. when I try to access this system over the*
> > *network, a message appears that the server is not able to any server*
> > *operations.*

>

> *It sounds like you have picked up a virus that immediately breaks any av*
> *installed. This could happen if you had an older antivirus version,*
> *weren't updating its definitions or didn't renew your subscription. The*
> *usual way to deal with this is to:*

>

> *1) Take the infected machine off the Internet and any lan immediately.*

> *2) From a different, clean machine download Stinger*

> *(<http://vil.nai.com/vil/stinger/>) and run it in Safe Mode. Stinger is a*
> *limited virus checker, but its advantage is that it is standalone and*
> *doesn't need to be installed.*

> *3) Hope that Stinger cleans up the machine enough to be able to*
> *reinstall your av or install a new, current one. Update its definitions*
> *and do a full scan.*

> *4) Continue the cleaning process by removing any spyware with Spybot*

> *Search & Destroy (<http://www.safer-networking.org>) and Ad-aware*

> *(<http://www.lavasoftusa.com>). These programs are free, so run them both*

> *since they complement each other. You may also want to run CWShredder*

> *and HijackThis from <http://aumha.org/freeware.htm>. Although CWShredder*

> *is no longer being updated, it will still clean older variants of the*

> *CoolWebSearch malware. Be sure to update these programs before running*

> *them. Always read the instructions before running a spyware removal*

> *tool. It is best to run antivirus and spyware removal tools in Safe*

> *Mode.*

> *5) After you've installed your full-featured av, update its definitions*

- > *and run a full system scan in Safe Mode.*
- > *6) Make sure you are running a firewall.*
- > *7) Go to Windows Update and apply all security patches for your*
- > *operating system. Do not install drivers from Windows Update.*
- >
- > *Malke*
- > *--*
- > *MS MVP – Windows Shell/User*
- > *Elephant Boy Computers*
- > *www.elephantboycomputers.com*
- > *"Don't Panic!"*
- >