

Re: I desparately NEED HELP !

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2004-08/1781.html>

From: Tom Pepper Willett (*tompepper_at_mvps.org*)

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Study here:

<http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/winxpsp2.msp>

Or, take your computer into a shop somewhere to get it done.

Tom

"Terry Mumford" <terry@jaytee.biz> wrote in message
news:316401c48ee9\$521ec950\$a301280a@phx.gbl...

| Firts off, to whichever kind sould or souls read this, I
| am a complete DUMBO when it comes to computers, so if
| anyone does have any answers to my query, I would be
| eternally grateful if you could reply with any
| instructions IN THAT MEDIUM, i.e. EASY TO UNDERSTAND

|
| I have Windows XP, I have never had Service Pack 1 as I
| think it came out before I got the computer, however
| being a subscriber to Windows XP magazine, I have just
| received my free disc which is Service Pack 2, and on
| reading up, it appears a little daunting and out of my
| depth on how to install it

| FAULT

|
| For some reason my computer is running somewhat slow
| I have ran an adaware program and I have quarantined all
| the low risk items shown in that, there was one high risk
| one also quarantined

|
| I have never run a back up, because I dont know how to,
| can anyone guide me through this step by step

|
| The reason why I give this information, is because it
| says in the write up for Service Pack 2 that a back
| should be done

|
| Also I have an extra hardrive fitted, done by a relative,
| no longer contactible, that appears to work fine, I am
| just telling you this in case it is needed to be known by

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microsoft.public.security.virus: Re: I desperately NEED HELP !

| anyone out there who can help

|

| Finally once the slowness and the back up are solved I

| will then need to install the Service Pack 2

|

| Please be reminded I need full and explicit "CHILD LIKE "

| instructions

|

| Are you gane to help me, I hope so, I do not mind coming

| to some financial arrangement once the problem is done

|

| Terry Mumford