

Re: AdWare/Spyware

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2004-08/0194.html>

From: Puzzled (*anonymous_at_discussions.microsoft.com*)

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I've followed your advice; downloaded, installed and run both Spybot-Search & Destroy and Ad-aware 6.0. I could get rid of all but one of those pesky files. The only one I could not do anything about is: wnad-up.exe. Is there a way to kick that one out, too? Or should I just learn to live with it?

Thank you very much for your help.

>-----Original Message-----

>Puzzled wrote:

>

>> *My latest virus scan with Norton Antivirus 2004 showed some 200 AdWare *.dll files. I have tried to delete them,*

>> *but could not. Is there any way/or program to sweep those*

>> *things out? Norton identifies them as "threat", but is*

>> *not willing to get rid of them. Why?*

>

>NAV alone is not enough to remove spyware. It may flag the files, but it

>*isn't the best tool for non-viral malware. Here are some general*

>*instructions:*

>

>*Remove spyware with Spybot Search & Destroy from*

>*www.safer-networking.org and Ad-aware from*

>*www.lavasoftusa.com. Be sure*

>*to update these programs before running them. These programs are free,*

>*so run them both since they complement each other. It is best to run*

>*antivirus and spyware removal tools in Safe Mode. You may also want to*

>*run CWShredder and HijackThis from*

>*<http://aumha.org/freeware.htm>.*

>*Although CWShredder is no longer being updated, it will still clean*

microsoft.public.security.virus: Re: AdWare/Spyware

>older variants of the CoolWebSearch malware. Please read
the
>instructions carefully. Also, make sure you've visited
Windows Update
>and applied all security patches. Do not install driver
updates from
>Windows Update. Make sure you are running a firewall.
>
>Malke
>--
>MS MVP – Windows Shell/User
>Elephant Boy Computers
>www.elephantboycomputers.com
>"Don't Panic!"
>.
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