

RE: Dead computer

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2004-08/0051.html>

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yes you can fix this but can take some time to do so.

first did you try last known config in the same screen as to go to safe mode.

if not try it.

i think that same screen has boot from disk and you can try boot from cd drive which for me is d drive.

if they work try this.

in start -all programs-accessories-command prompt type sfc /scannow make sure there is a space between the c and the / then enter

xp disk must stay in drive.

"Judy" wrote:

> *After running a virus check, I receive the following*

> *message when I turn on the computer:*

>

> *Windows could not start because the following file is*

> *missing or corrupt:*

> *\windows\system32\config\system*

>

> *You can attempt to repair this file by starting Windows*

> *Setup or using the original setup CD-Rom Select 'r' at the*

> *first screen to start repair.*

>

> *When I try to boot from safe mode, it appears to try to*

> *boot and then dies after the line:*

>

> *multi(0)disk(0)rdisk(0)partition(2)\Windows\system32*

> *\config\system.log*

> *and gives me the same Windows could not start because ...*

> *message.*

>

> *I do not know which virus checker my niece ran. Can this*

> *computer be saved? Are there instructions for creating a*

> *boot CD that would allow me to boot the computer, pull*

> *off her research papers and then use the System Recovery*

> *CDs that came with the computer to do a clean install?*

>

> *This is on an HP Pavilion ze1250 running Windows XP.*

>

> *Thanks in advance for any help you can give me. I know*

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- > *the basics, but would need to download any files since I*
- > *don't remember how to create config files and what goes*
- > *in them.*
- >
- > *Sincerely,*
- > *Judy*
- >