

Re: Security Update for Windows XP (KB835732)

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2004-05/0240.html>

From: Torgeir Bakken \ (MVP) (Torgeir.Bakken-spam_at_hydro.com)

Date: 05/02/04

Date: Sun, 02 May 2004 23:24:47 +0200

Craig wrote:

> *Hi, I recently had a bit of a problem (okay, a really
> nasty problem actually) which necessitated me installing
> the KB835732 security patch on my computer. Unfortunately,
> every time I try to run the exe, it unpacks and promptly
> tells me that it can't verify the Update.inf file,
> suggests that I do something or other with the
> Cryptography service, and refuses to install.*
>
> *I can't get online, incidentally, since the network admin
> won't let me back on until I've patched my system. (I'm on
> someone else's computer right now). Does anyone know what
> I'm supposed to do about this? Is there some way to have
> the patch skip the verification step, perhaps?*

Hi

Your Cryptographic Service is most likely running fine, renaming or deleting the Catroot2 folder is most likely what you need to do to solve the problem.

Take a look here:

cryptographic service error and how to fix it
<http://www.updatexp.com/cryptographic-service.html>

alternatively:

Corrects Cryptographic Error Message
http://www.dougnnox.com/xp/scripts_desc/xp_cryptofix.htm

The Catroot2 problem can be avoided in the future by installing Q817287.

Windows Update 643 Error and the Catalog Database
<http://support.microsoft.com/default.aspx?scid=kb:en-us:817287>

--

torgeir, Microsoft MVP Scripting and WMI, Porsgrunn Norway
Administration scripting examples and an ONLINE version of
the 1328 page Scripting Guide:

microsoft.public.security.virus: Re: Security Update for Windows XP (KB835732)

<http://www.microsoft.com/technet/community/scriptcenter/default.aspx>