

Re: uninstall norton

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2004-02/1215.html>

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Look on the symantec knowledge base and see if they have a procedure for manually deinstalling NAV. They have one for NAV2003 which is probably close. It entails editing the registry, so backup your registry first and follow the instructions. Its probably to soon for them to have posted a 2004 version. I have always found it is best to deinstall Norton before any OS upgrade or even a Norton upgrade.

Try

<http://service1.symantec.com/SUPPORT/nav.nfs/pfdocs/2002061016251406?open> if

this does not work search there knowledge base

"Ovi" <ovidiuosu@hotmail.com> wrote in message
news:f15001c3f104\$209f2650\$a601280a@phx.gbl...

> *I've updated me Win ME to WIN XP. Before updating I had*
> *Norton Antivirus Professional 2004 on my compiuter. I did*
> *not uninstalled this program before updating. Now I'm*
> *tring to reinstall the antivirus but it stops. The reason*
> *is that I have to uninstall the one I had before. The*
> *problem is that in the Remove Programs in Control Panel*
> *there is no Antivirus to remove. How can I remove it*
> *manually?????????*