

Re: wupdater won't close

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2003-12/1639.html>

From: Sarah (*anonymous_at_discussions.microsoft.com*)

Date: 12/25/03

Date: Thu, 25 Dec 2003 04:21:49 -0800

Jen writes:

>-----Original Message-----
>I'm having a lot of trouble with something
>called "wupdater". I've already written to this site
>asking for advise (I get a message saying "wupdater is
>having trouble closing") and I was redirected. It seems
>this is a virus or trojan worm. I still can't get rid of
>it, I've tried 2 different virus scanners and a trojan
>scanner and have also just tried to delete it. But I've
>had no luck with anything.
>
>Surely someone here can give some more specific advice.
>
>I use XP
>
>Please help
>
>Jen
>.

This problem may have come from use of a file sharing program (such as Kazaa).

Lavasoft offers a free spyware find/remove tool called Ad-Aware" that might help you:

<http://www.lavasoftusa.com/>

Be sure to click "Check for updates now" and get any available updates, before you scan.

It is also important that you keep your operating system patched to fix vulnerabilities that leave you open to attack. Microsoft makes updates available free at:

<http://windowsupdate.microsoft.com>

The "Answers to Frequently Asked Questions" Dec. 25, 2003 post by Andrew Carpenter on this message board has additional general protection information you may find helpful.