

Re: Helpctr.exe sets off Antivirus & Firewall

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2003-12/1538.html>

From: Kent W. England [MVP] (kwe_at_mvps.org)

Date: 12/22/03

Date: Mon, 22 Dec 2003 14:37:32 -0800

The Help and Support Center contacts Microsoft to search the KnowledgeBase.

--

Kent W. England, Microsoft MVP for Windows Security
"SuperSavage" <craigthesavage@hotmail.com> wrote in message
news:eJEDHTNyDHA.1272@TK2MSFTNGP12.phx.gbl...
> When I start up Help, ZoneAlarm says that it is trying to access the
> internet, and McAfee says that there is "suspicious scripting
> activity". It
> says "The script is attempting to call the RegRead method within the
> IWshShell3 object.". Is this a false alarm or a
> virus/trojan/spyware?
> McAfee does not detect any virus, however.
>
> I posted this in another group and was pointed to a discussion of a
> similar
> error message for a non-Microsoft program. All I want to know is:
> does
> Help Center for Win XP set off antivirus software?
>
> Thanks!
>
>