

broadband speed virus

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.security.virus/2003-09/1013.html>

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This sounds like a problem with networking devices other than your computer. If you use a gateway router, one of the common types of equipment used to connect multiple computers to one ADSL modem, the settings may need to be tweaked.

Usually, network card drivers either work or they dont, and even if the card was set to 10mbs thats as fast as an adsl modem output anyway.

The only other idea I have on the subject is that Telstra's local net has more customers than it was designed for, and thus their main line (the "backbone") is not adequate. This is just speculation, I dont even know where the heck you are.

>-----Original Message-----

>Please help, Have Telstra's Bigpond broadband adsl
>connected on my computer. I installed all patches and
>critical updates before installing broadband. I had also
>removed blaster worm and did a system restore - as
>advised on this site. I have anti-virus installed and
>keep it updated regularly, I also have a firewall
>installed. My machine is about a month and a half old and
>I am running Windows XP home. My problem is download
>speeds are between 2.58 kbps and 6.2 kbps and I have
>contacted Telstra several times who seemed very helpful
>at first, they sent a tech out yesterday who was here for
>half the day and couldn't work it out - he didn't seem to
>know much, he ended up telling me it's because I have a
>worm. So I scanned for virus' at pandasoftware.com and
>found none. My anti-virus software picked up a low risk
>trojan "Win32.Startpage.B trojan" which I think I
>removed - haven't gotten anymore messages about trojan.
>Speeds were still very slow so I called Telstra back and
>they said " It is not the line it is my computer, and I
>should back every thing up and wipe it all off so that my
>computer is how it was when I purchased it. I really

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>*don't want to do this, are they right? Please help,*

>*Thanks.*

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