

Re: Local security getting overwritten

Source:

<http://www.derkeiler.com/Newsgroups/microsoft.public.platformsdk.security/2006-05/msg00157.html>

- *From:* "Alun Jones" <alun@xxxxxxxxxxxxxxx>
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Scott S. wrote:

When someone is asking for help, I've never quite understood why many people refuse to answer the questions asked, but instead try to tell them they don't need to do that, or ask detailed reasons for their need before giving them help ... I can tell from reading these forums for years that it can be quite frustrating to them ... and now for me too. Here are the answers your questions so hopefully you or someone else might actually try to answer my questions:

When someone is asking for help, I've never quite understood why they refuse to accept that their lack of understanding of the nature of the solution space frequently leads them to asking the wrong questions.

Here's an example:

"Doctor, I want to be able to scratch my left elbow with my left hand – how do I do that?"

"Why don't you just use your right hand?"

"Oh. I never thought of that."

Now, granted, occasionally the patient has no right hand, but for the most part the questioner being redirected is a genuine attempt to solve the problem at hand, rather than answer the direct question, and this is a valuable technique for resolving people's problems.

Our experience has been that many of them hired a company to come in and get them setup and then they take care of their own systems after that, except when things they can't handle come up. They know their Domain Admin passwords to do simple things like adding users, installing applications, backing up, etc., but they don't know how to do the thousands of more unusual things.

I don't want the installation of our application to be a trial for our customers requiring them to bring in outside assistance at an extra cost, and we are also a small company and can afford to send someone onsite for installation.

Re: Local security getting overwritten

You play a dangerous game, here.

The domain administrators have declared a group policy for a reason.

It may be the wrong reason, but if your application requires that the group policy be over-ridden, you are essentially saying that you, the application installer, have more knowledge of what is right for that network than does the domain administrator. This is, to put it mildly, an arrogant assumption.

When I, as a domain administrator, set a group policy object, I'm going to be mad as hell to find out that an application is routinely side-stepping it, even if my group policy is wrong.

Unsophisticated users are no excuse to ignore the regards of sophisticated users.

Alun.

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[Please don't email posters, if a Usenet response is appropriate.]

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