

Re: You are not authorized to view this page

## Re: You are not authorized to view this page

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*Source:*

<http://www.derkeiler.com/Newsgroups/microsoft.public.inetsrvr.iis.security/2007-04/msg00102.html>

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- *From:* "Ken Schaefer" <[kenREMOVE@xxxxxxxxxxxxxxxxxxxxxx](mailto:kenREMOVE@xxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 30 Apr 2007 12:41:17 +1000
- 

Are the two machines in the same Windows Active Directory Domain?

If so, I think your options are:

a) enable Kerberos logging on all machines, and see what errors are being reported. Kerberos authN is failing for some reason, but we don't know why. <http://support.microsoft.com/?id=262177>

b) edit the metabase to remove Kerberos as an available AuthN option (i.e. so that only "NTLM" is offered and not "Negotiate")

Cheers

Ken

"Bob" <[someone@xxxxxxxxxxxxxx](mailto:someone@xxxxxxxxxxxxxx)> wrote in message  
[news:uN%23D31siHHA.4516@xxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uN%23D31siHHA.4516@xxxxxxxxxxxxxxxxxxxxxxxxxx)

Hi Ken,

The AuthN methods is "Windows Integrated", we are not using anonymous, or basic or digest  
Here is the event log for the failure. The computer is called BAY18, the domain is called  
TAIPAN-DEV

Cheers

30/04/2007 12:04:47 PM Security Failure Audit Logon/Logoff 529 NT  
AUTHORITY\SYSTEM BAY18 "Logon Failure:  
Reason: Unknown user name or bad password  
User Name:  
Domain:  
Logon Type: 3  
Logon Process: Kerberos  
Authentication Package: Kerberos  
Workstation Name: -  
Caller User Name: -  
Caller Domain: -  
Caller Logon ID: -  
Caller Process ID: -

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Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:47 PM Security Failure Audit Logon/Logoff 529 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: Unknown user name or bad password

User Name:

Domain:

Logon Type: 3

Logon Process: Kerberos

Authentication Package: Kerberos

Workstation Name: –

Caller User Name: –

Caller Domain: –

Caller Logon ID: –

Caller Process ID: –

Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:46 PM Security Failure Audit Logon/Logoff 529 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: Unknown user name or bad password

User Name:

Domain:

Logon Type: 3

Logon Process: Kerberos

Authentication Package: Kerberos

Workstation Name: –

Caller User Name: –

Caller Domain: –

Caller Logon ID: –

Caller Process ID: –

Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:46 PM Security Failure Audit Logon/Logoff 529 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: Unknown user name or bad password

User Name:

Domain:

Logon Type: 3

Logon Process: Kerberos

Authentication Package: Kerberos

Workstation Name: –

Caller User Name: –

Caller Domain: –

Caller Logon ID: –

Caller Process ID: –

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Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:45 PM Security Failure Audit Logon/Logoff 529 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: Unknown user name or bad password

User Name:

Domain:

Logon Type: 3

Logon Process: Kerberos

Authentication Package: Kerberos

Workstation Name: –

Caller User Name: –

Caller Domain: –

Caller Logon ID: –

Caller Process ID: –

Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:45 PM Security Failure Audit Logon/Logoff 529 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: Unknown user name or bad password

User Name:

Domain:

Logon Type: 3

Logon Process: Kerberos

Authentication Package: Kerberos

Workstation Name: –

Caller User Name: –

Caller Domain: –

Caller Logon ID: –

Caller Process ID: –

Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:43 PM Security Failure Audit Logon/Logoff 529 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: Unknown user name or bad password

User Name:

Domain:

Logon Type: 3

Logon Process: Kerberos

Authentication Package: Kerberos

Workstation Name: –

Caller User Name: –

Caller Domain: –

Caller Logon ID: –

Caller Process ID: –

Re: You are not authorized to view this page

Re: You are not authorized to view this page

Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:43 PM Security Failure Audit Logon/Logoff 529 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: Unknown user name or bad password

User Name:

Domain:

Logon Type: 3

Logon Process: Kerberos

Authentication Package: Kerberos

Workstation Name: –

Caller User Name: –

Caller Domain: –

Caller Logon ID: –

Caller Process ID: –

Transited Services: –

Source Network Address: 172.17.150.183

Source Port: 2746

"

30/04/2007 12:04:43 PM Security Failure Audit Logon/Logoff 534 NT

AUTHORITY\SYSTEM BAY18 "Logon Failure:

Reason: The user has not been granted the requested

logon type at this machine

User Name: IUSR\_BAY18

Domain: BAY18

Logon Type: 8

Logon Process: Advapi

Authentication Package: Negotiate

Workstation Name: BAY18

Caller User Name: kinosweb

Caller Domain: TAIPAN-DEV

Caller Logon ID: (0x0,0x65AD98)

Caller Process ID: 2240

Transited Services: –

Source Network Address: –

Source Port: –

"

30/04/2007 12:04:43 PM Security Success Audit Account Logon 680 BAY18\IUSR\_BAY18

BAY18 "Logon attempt by: MICROSOFT\_AUTHENTICATION\_PACKAGE\_V1\_0

Logon account: IUSR\_BAY18

Source Workstation: BAY18

Error Code: 0x0

"Ken Schaefer" <kenREMOVE@xxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:%23uV7fZsiHHA.1244@xxxxxxxxxxxxxxxxxxxx](mailto:news:%23uV7fZsiHHA.1244@xxxxxxxxxxxxxxxxxxxx)

Hi,

On your server, can you enable "Logon Failure" auditing please (Start ->

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Run -> Secpol.msc). Under Local Policies -> Audit Policies you can enable Failure auditing for Account Logon events, and Logon Events (by default only a "Success" is logged).

Then, in your Windows Security event Logs, you should start getting some more detailed information on why authentication is failing.

Lastly, there are no actual credentials in the log files below. It would appear that perhaps your browser is not actually sending credentials, or IIS isn't see them, or doesn't seem them as valid. What AuthN mechanisms have you configured for the "Reports" directory in IIS? (Basic? IWA? Digest?)

Cheers  
Ken

"Bob" <someone@xxxxxxxxxxxx> wrote in message  
[news:e\\$oEUlqiHHA.4976@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e$oEUlqiHHA.4976@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Here is the log of the latest attempt. I got prompted for credentials 3 times before being rejected. No, there was no status=200 record to indicate success

```
#Software: Microsoft Internet Information Services 6.0
#Version: 1.0
#Date: 2007-04-29 21:55:00
#Fields: date time s-sitename s-ip cs-method cs-uri-stem
cs-uri-query s-port cs-username c-ip cs(User-Agent)
sc-status sc-substatus sc-win32-status
2007-04-29 21:55:00 W3SVC1 172.17.150.228 GET
/reports - 80 - 172.17.150.136
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET
401 2 2148074254
2007-04-29 21:55:00 W3SVC1 172.17.150.228 GET
/reports - 80 - 172.17.150.136
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET
401 1 0
2007-04-29 21:55:00 W3SVC1 172.17.150.228 GET
/reports - 80 - 172.17.150.136
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET
401 1 0
2007-04-29 21:55:03 W3SVC1 172.17.150.228 GET
/reports - 80 - 172.17.150.136
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET
401 1 0
2007-04-29 21:55:03 W3SVC1 172.17.150.228 GET
/reports - 80 - 172.17.150.136
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET
401 1 0
2007-04-29 21:55:03 W3SVC1 172.17.150.228 GET
/reports - 80 - 172.17.150.136
```

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```
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET  
401 1 0  
2007-04-29 21:55:03 W3SVC1 172.17.150.228 GET  
/reports - 80 - 172.17.150.136  
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET  
401 1 0  
2007-04-29 21:55:04 W3SVC1 172.17.150.228 GET  
/reports - 80 - 172.17.150.136  
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET  
401 1 0  
2007-04-29 21:55:04 W3SVC1 172.17.150.228 GET  
/reports - 80 - 172.17.150.136  
Mozilla/4.0+(compatible;+MSIE+6.0;+Windows+NT+5.1;+SV1;+.NET+CLR+1.1.4322;+.NET  
401 1 0
```

"Ken Schaefer" <kenREMOVE@xxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:u2XjyMjiHHA.4668@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:u2XjyMjiHHA.4668@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

302 = redirect

301 = redirect

Those are not "errors". Instead your browser  
is being told to make a new request for a  
different page.

401.1 is an authentication challenge (you are  
being challenged to provide allowed  
credentials)

402.2 - IIS does not implement this error  
code. Please verify what you have in your  
logfile. If it's, instead, 401.2 then that may  
be part of a legitimate NTLM authentication.  
What is the \*next\* request? Does it have a  
200 OK status?

Can you post the entire logfile entries you  
have (including the one following the entries  
above)?

Cheers

Ken

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My IIS Blog:

[www.adOpenStatic.com/cs/blogs/ken](http://www.adOpenStatic.com/cs/blogs/ken)

"Bob" <someone@xxxxxxxxxxxxxxxxxx> wrote  
in message

[news:uHYXtCUiHHA.5008@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uHYXtCUiHHA.5008@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Re: You are not authorized to view this page

Hi

I have two IIS servers with similar setups,  
When I logon to the server and use IE to view the website, everything works as expected on both servers

When I use a different computer to view the same pages, then one works OK, and the other gives me the error in the subject line.

Looking in the log for the IIS server that gives me the error, there are a series of errors  
302 0 0  
301 0 0  
401 1 0  
402 2 2148074254

Where should I be looking to resolve the error and get the remote browser session working?

Thanks Heaps

Bob