

Re: Integrated Windows Authentication authenticating the wrong user

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.inetserver.iis.security/2005-11/0239.html>

From: karl levinson, mvp (levinson_k_at_despammed.com)

Date: 11/24/05

Date: Thu, 24 Nov 2005 08:14:36 -0500

How exactly are you seeing the wrong user account? Is that from the web server logs?

I would try logging into the troubled computer as a different user that has local administrator privileges, rename the Windows user profile for the troubled user under c:\documents and settings\, then log out and back into Windows as the troubled user to create a fresh new Windows profile and see if the problem persists. If it does, at least you know the problem is not in the user profile.

If this hasn't been done already, I would check the web server logs, run a sniffer like the free www.ethereal.com to capture and inspect the data when logging in [if it's https encrypted, that may be a problem for the sniffer], and compare the browser settings on both the working and non-working computer under tools, internet options, security. Specifically, try to determine whether both computers consider the web site as being in the same zone, and determine if they have different settings in that zone [or check all zones] for user authentication. Under Tools, Internet Options, Advanced, there may also be a setting for "allow windows integrated authentication" that you might check just in case.

Be sure the working and non-working computers you are comparing are both running the same version of Windows, because Windows XP IE does not always do authentication the same way as previous versions of Windows.

<teedilo@gmail.com> wrote in message
news:1132815476.337709.7400@z14g2000cwz.googlegroups.com...
>I support an application that supports Integrated Windows
> Authentication. I am running into a strange problem with my own user
> account. It appears that Internet Explorer is passing the wrong
> credentials to the web server, because the application is trying to
> authenticate me with the wrong user account. The account is actually
> one of my accounts, but it's definitely not the one that I was signed
> into Windows with at the time that I was attempting to access the
> application.
>

- > *The application in question is Serena's TeamTrack. Serena says that*
- > *TeamTrack authenticates with the user that the system passes to them,*
- > *and as such, they maintain that it's not an issue with TeamTrack. I'm*
- > *thinking that they may be correct about this.*
- >
- > *I've tried many different things to fix this:*
- >
- > *– I rebooted the TeamTrack server.*
- >
- > *– I rebooted my desktop.*
- >
- > *– I cleared my browser cache (deleted temporary Internet files,*
- > *cookies, etc.).*
- >
- > *– I deleted from my desktop the profile of the user account that is*
- > *being erroneously authenticated.*
- >
- > *Here are a few other interesting details:*
- >
- > *– We also have other TeamTrack systems within our network, and I am*
- > *able to get signed in automatically to those systems just fine from my*
- > *own desktop.*
- >
- > *– After logging into a different desktop with the account that I*
- > *usually use to sign into my own desktop, I was then able to get signed*
- > *in automatically to the TeamTrack system that I am having trouble*
- > *signing into from my own desktop.*
- >
- >
- > *This all leads me to believe that it somehow involves the connection*
- > *between my own desktop and the TeamTrack server. I have read where*
- > *Integrated Windows Authentication sometimes doesn't work properly with*
- > *some proxy servers and Internet devices. I wouldn't think that it*
- > *would have anything to do with our proxy server, since our TeamTrack*
- > *systems have DNS entries that match one of the proxy bypass settings,*
- > *so I shouldn't be hitting the proxy server.*
- >
- > *This is strange because we have been using TeamTrack for several years*
- > *and this is the first I've seen this problem. I've had a few different*
- > *desktops through the years, but I was even able to access TeamTrack*
- > *successfully with my latest desktop for quite some time before running*
- > *into this problem.*
- >
- > *My latest desktop is running Windows XP Pro. An upgrade to XP SP2 was*
- > *fairly recent, but I had no problems for some time after the upgrade.*
- > *I do use a tool called Psynch for maintaining the same password for*
- > *both of my Windows user accounts, and that was changed fairly recently.*
- > *I think I might next try disassociating my user accounts from Psynch*
- > *and just change my passwords again "normally", just in case Psynch is*
- > *somehow a culprit here.*
- >

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> *Theories, anyone? Thanks.*

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