

Re: IIS/SQL Crashing

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.inetserver.iis.security/2004-02/0281.html>

From: Robert Abela (robert_at_gfi.com)

Date: 02/11/04

Date: Wed, 11 Feb 2004 16:38:59 +0100

Hi Desmond,

I found the solution from the following link.

<http://support.microsoft.com/?id=820129>

thanks very much for your valuable help.

"Desmond Lam" <deslam@online.microsoft.com> wrote in message
news:eNn42Zk5DHA.2344@TK2MSFTNGP09.phx.gbl...

> *Hi Robert,*

>

> *Based on event log, there is probably a fatal error in your application
that*

> *cause the worker process to crashed. There are many possible reasons to
the*

> *cause of an application crash such as memory access violation or stack*

> *corruption. Sometimes it may be due to some miscompiled dll or third-party*

> *drivers that causes the problem. The best way to determine is to perform*

> *user-mode debug of the worker process memory space at the time of the
crash.*

>

> *You may go to Microsoft website at*

> *<http://www.microsoft.com/whdc/ddk/debugging/default.msp> to download the*

> *tool and there are also instructions available on how to go about setting
up*

> *the debugger and attaching it to the IIS process to capture the dump when
it*

> *crashes.*

>

> *However analysing the dump file requires quite a bit of knowledge on*

> *programming, assembly language, and OS internals, it can be pretty*

> *challenging to layman.*

>

> *Here are some link that you may find helpful:*

>

> *HOW TO: Use ADPlus to Troubleshoot "Hangs" and "Crashes"*

> *<http://support.microsoft.com/?id=286350>*

>
> <http://www.microsoft.com/whdc/ddk/debugging/DBG-KB.msp>
>
> *Have fun!*
> *Desmond*
>
>
> *"Robert Abela" <robert@gfi.com> wrote in message*
> *news:%23IJ9PKb5DHA.2740@TK2MSFTNGP09.phx.gbl...*
>> *Hi we run a website based on htm/html pages, asp scripts and an SQL*
> *backend.*
>> *Before we had a problem and were having a lot of events in the sys event*
> *log*
>> *and after some time, if i try to access the website i would have an*
error
>> *"Service Unavailable"*
>>
>> *Then i turned the web server to run in "Isolation Mode" though*
everyosome
>> *time it seems that the IIS stop communicating with the SQL server. In*
> *fact*
>> *the whole pages load up but the SQL driven data won't show up :\
>>
>> The only even we are finding on the web server is this:
>>
>> Event Type: Warning
>> Event Source: W3SVC-WP
>> Event Category: None
>> Event ID: 2237
>> Date: 1/28/2004
>> Time: 3:30:03 PM
>> User: N/A
>> Computer: S42910
>> Description:
>> Out of process application '/LM/W3SVC/179685904/Root' terminated
>> unexpectedly.
>>
>> For more information, see Help and Support Center at
>> <http://go.microsoft.com/fwlink/events.asp>.
>>
>> Also i found other events that say the the IIS services has terminated
>> unexpetadly and they are being restarted automatically. Any help please
>> would be really appriciated cause i am getting mad.
>>
>> Regards,
>> Robert Abela
>>
>>
>
>*