

Re: Internet Explorer FTP access

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.inetserver.iis.security/2003-06/0660.html>

From: BB (qbernard_at_hotmail.com)

Date: 06/16/03

Date: Mon, 16 Jun 2003 11:24:15 +0800

If you refer the previous kb.
IIS 5.1 and below are using ports 1024 – 5000
you can't change it, but with IIS6.0 you will
be able to specify the range.

--

Regards,

Bernard Cheah

<http://support.microsoft.com/>

"Jerry" <jerry.giacinto@ketteng.com.nospam.com> wrote in message
news:uS3OrbeMDHA.4024@tk2msftngpl3.phx.gbl...

> As it turns out, it is a port problem. I opened all tcp traffic to test,
> and now the double-clicking works. Unfortunately, I don't yet know which
> port is allowing this. I don't know what would be the best way to find
out.

> The IIS FTP logs only show that port 21 is being used, so that doesn't
help.

>

> This FTP site isn't the easiest to test from because it's colocated
(hosted

> by a web hosting company), and I have to call in the changes I want to try
> on the firewall.

>

> Thanks for your help,

> Jerry

>

>

> "BB" <qbernard@hotmail.com> wrote in message

> news:uAOQtcJMDHA.1556@TK2MSFTNGP10.phx.gbl...

> > Sorry, I was very sick since last post.

> >

> > Ok. I was testing on internal hosts no firewall,

> > tcp filtering and etc. if you try on the server itself.

> > do you get 226.

> >

> > I have this page no found error for certain remote hosts.

> > beside Alun and Stephen post, if you turn off your fw,

> > do you still get this error ?

> >

> > IE default using passive mode, and this required certain

> > ports to be open, refer this kb.

> > <http://support.microsoft.com/?id=283679>

> >

> > --

> > Regards,

Re: Internet Explorer FTP access

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> > Bernard Cheah
> > <http://support.microsoft.com/>
> >
> >
> > "Jerry" <jerry.giacinto@ketteng.com.nospam.com> wrote in message
> > news:Or3NACrLDHA.1556@TK2MSFTNGP10.phx.gbl...
> > > I believe you that you should get the 226 with a double-click or
> > > right-click...open, but I am not. It's as if the server isn't getting
> > the
> > > command or IE isn't sending it.
> > >
> > > I've tried accessing through both IP and FQDN, but neither work. It
> > sounds
> > > like the settings on my server are the same as yours.
> > >
> > > As an interesting note, I tried the double-click from the server by
> > using
> > IE
> > > and logging into the FTP site, and that works fine. This leads me to
> > > believe that there might be a firewall issue. I've only got port 21
> > open -
> > > do I need port 20, as well?
> > >
> > > Thanks again,
> > > Jerry
> > >
> > > "BB" <qbernard@hotmail.com> wrote in message
> > > news:uCxWTVjLDHA.2224@TK2MSFTNGP10.phx.gbl...
> > > > You will get 226 with double click or 'rightmouse - open' the image
> > > file.
> > > > Not only with 'copy to folder', that's why I was saying that it
> > > could
> > > be
> > > IE.
> > > >
> > > > How do you access the ftp server ? FQDN ? or netbios name or IP.
> > > > I tested with fqdn and ip, no problem, you can verify with my
> > > settings.
> > > > I'm using W2k Server, SP3, All default settings, except anonymous
> > > access
> > > > is turned off.
> > > >
> > > >
> > > > --
> > > > Regards,
> > > > Bernard Cheah
> > > > <http://support.microsoft.com/>
> > > >
> > > >
> > > > "Jerry" <jerry.giacinto@ketteng.com.nospam.com> wrote in message
> > > > news:exelhyDLdHA.2228@tk2msftngpl3.phx.gbl...
> > > > > Remember that the 226 only showed up when I did a "Copy to
> > > > folder...",
> > > > not
> > > > > when I tried double-clicking on the file. When I double-click
> > > > nothing
> > > > > shows
> > > > > up in the log. I think it's more likely that I don't have my ftp
> > > > site
> > > > > setup
> > > > > correctly. If it were an IE problem, I don't think the
> > > double-clicking

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> > > > would work on other FTP sites.
> > > >
> > > > I think it would be valuable if I could find someone who is willing
> to
> > > let
> > > > me compare FTP site setups and do some testing.
> > > >
> > > > Thanks for your help,
> > > > Jerry
> > > >
> > > >
> > > > "BB" <qbernard@hotmail.com> wrote in message
> > > > news:uGzomW9KDHA.1552@TK2MSFTNGP10.phx.gbl...
> > > > > Well the log show 226 - successfully sent.
> > > > > It could be client site IE issue.
> > > > >
> > > > > I just tested my IE6.0 with IIS 5.0 and 6.0.
> > > > > whether the image is big or small insize.. no problem.
> > > > >
> > > > > You might want to try IE newsgroups, since there's
> > > > > nothing we can trace further in IIS FTP.
> > > > >
> > > > > --
> > > > > Regards,
> > > > > Bernard Cheah
> > > > > <http://support.microsoft.com/>
> > > > >
> > > > >
> > > > > "Jerry" <jerry.giacinto@ketteng.com.nospam.com> wrote in message
> > > > > news:OobVEm5KDHA.2236@TK2MSFTNGP09.phx.gbl...
> > > > > > Thanks Atrax and Bernard for your replies.
> > > > > >
> > > > > > First off, let me say that I wouldn't normally use IE for
FTP
> > > > > access.
> > > > > I
> > > > > > usually run WS_FTP Pro - and I have no problems accessing the
> ftp
> > > > > site
> > > > > > and
> > > > > > performing data transfers. However, I have a user who thinks
> that
> > > > > the
> > > > > > customer using the site would like the functionality of
opening
> > > > > the
> > > > > > files
> > > > > > > from the site without downloading them first. This seems
> > > > > > reasonable,
> > > > > > > because it works from other FTP sites. I don't know if other
> FTP
> > > > > > clients
> > > > > > > have that ability, but WS_FTP Pro doesn't appear to, and it's
> not
> > > > > > my
> > > > > > > responsibility to provide an FTP client to the customer - I
can
> > > > > > only
> > > > > > > suggest
> > > > > > > it to their IT staff.
> > > > > > > >

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> > > > > > If I right-click and select open, I do get the same error.
If
> I
> > > > > right-click and copy or cut, nothing seems to happen, and I do
> not
> > > get
> > > > the
> > > > > option to paste either in the same IE window or in Windows
> > Explorer.
> > > > > However, if I select "Copy to folder...", I am able to select
a
> > > folder
> > > > to
> > > > > copy to, and it does work. After I do this, I am able to
> > > double-click
> > > > on
> > > > > the file at the ftp site (in IE - NOT the file I downloaded
> > > locally),
> > > > and
> > > > > it
> > > > > will then open in a new IE window. I noticed that after I do
> the
> > > > "Copy
> > > > to
> > > > > folder...", a copy also shows up in my Temporary Internet
Files.
> > If
> > > I
> > > > > delete that copy, double-clicking to open from the ftp site
> stops
> > > > working
> > > > > again.
> > > > >
> > > > > > I checked the IIS FTP logs, but I don't get a new entry when
I
> > > > > > double-click the file. If I do a "Copy to folder..." I get
two
> > > > entries
> > > > > similar to this:
> > > > > > 19:15:34 xxx.xxx.xxx.xxx username yyy.yyy.yyy.yyy 21 [240]sent
> > > > > > /test/picture.jpg 226 0 -
> > > > > > where the x IP is my client and the y IP is the server.
> > > > > >
> > > > > > I think there is a good chance it is an IIS setting based on
> the
> > > > fact
> > > > > that
> > > > > > this works on other FTP sites from my computer, but I
obviously
> > > don't
> > > > know
> > > > > that for sure.
> > > > > >
> > > > > > Thanks again for your help,
> > > > > > Jerry
> > > > > >
> > > > > > "BB" <qbernard@hotmail.com> wrote in message
> > > > > > news:uZEou9wKDHA.2244@TK2MSFTNGP11.phx.gbl...
> > > > > > > IE is not a good ftp client. I would suggest get a better
one.
> > > > > > > next, on the page not found, if you right mouse the file and
> > > select

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> > > > > > open, same error ?
> > > > > >
> > > > > > what the ftp response code for the request ? 226 ?
> > > > > >
> > > > > >
> > > > > > --
> > > > > > Regards,
> > > > > > Bernard Cheah
> > > > > > <http://support.microsoft.com/>
> > > > > >
> > > > > >
> > > > > > "Jerry" <jerry.giacinto@ketteng.com.nospam.com> wrote in
> > > > > > message
> > > > > > news:OydsCovKDHA.1260@TK2MSFTNGP09.phx.gbl...
> > > > > > > Hi. Not sure if this is the appropriate place to post
> > > > > > this
> > > > > > or
> > > > > > not,
> > > > > > but
> > > > > > it
> > > > > > > seemed like a good place to start. I've setup an FTP site
> > > > > > using
> > > > > > IIS
> > > > > > 5
> > > > > > on
> > > > > > > Win2K. This site does not allow anonymous access. I can
> > > > > > > access
> > > > > > the
> > > > > > > site
> > > > > > > > using IE (and I'm currently testing with IE 5.5 and 6). I
> > > > > > > can
> > > > > > > copy
> > > > > > > files
> > > > > > > > to
> > > > > > > > > and from the site with no problem. However, when I
> > > > > > > > double-click
> > > > > > > on
> > > > > > > a
> > > > > > > > file
> > > > > > > > > to open it (a registered file type such as a jpeg file), a
> > > > > > > > new
> > > > > > > > IE
> > > > > > > > browser
> > > > > > > > > window opens, and after a period of time, I get a "The
> > > > > > > > > page
> > > > > > > > cannot
> > > > > > > > > be
> > > > > > > > > > displayed" message. I've visited other FTP sites and this
> > > > > > > > > > functionality
> > > > > > > > > > > works correctly from them. The time to copy a file from
> > > > > > > > > > > the
> > > > > > > > > > site
> > > > > > > > > > is
> > > > > > > > > > > much
> > > > > > > > > > > > shorter than the amount of time it takes for this message
> > > > > > > > > > > > to
> > > > > > > > > > > > come
> > > > > > > > > > > > > up,
> > > > > > > > > > > > > > so
> > > > > > > > > > > > > > > it
> > > > > > > > > > > > > > > doesn't appear to be a timeout issue.
> > > > > > > > > > > > > > > I figure I must have a security setting blocking this.

