

Re: remote users cannot authenticate to our intranet webpage

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.inetserver.iis.security/2003-04/0648.html>

From: Joe admin (admin@yournetwork.com)

Date: 04/17/03

From: "Joe admin" <admin@yournetwork.com>

Date: Thu, 17 Apr 2003 06:41:29 -0700

I can't find anything else in the other event logs that seems to be related to this. Where to I find the IIS log?

Joe

>-----Original Message-----

>Any other event log ? check IIS log too...

>

>

>--

>Regards,

>Bernard Cheah

><http://support.microsoft.com/>

>

>

>"Joe Admin" <joeadmin@yournetwork.com> wrote in message

>news:04bd01c30442\$21cad740\$3401280a@phx.gbl...

>> I have been having a problem with remote users not being

>> able to log into our intranet website. Everything worked

>> fine as of last thursday and then nothing.

>>

>> The user goes to the website by entering the site IP.

They

>> then get a login popup where they enter their account

info

>> that they have on the web server.

>>

>> Whenever they try to log in, we see the following error.

>>

>> "Event ID 529 Unknown user name or Bad Password"

>>

>> We have checked the accounts and reentered the passwords

>> so we know that they are correct. This problem persists

>> even when we test within the office.

>>

microsoft.public.inetserver.iis.security: Re: remote users cannot authenticate to our intranet webpage

>> *The only changed that we did before this problem appeared*
>> *was to install the patch related to MS bulletin 03-001.*
>> *After this problem showed, we uninstalled the patch*
>> *thinking that that may have been the cause, but no luck.*
>> *It doesn't seem that this patch would effect this service*
>> *or anything related to our problem.*
>>
>> *Our server runs Windows 2000 server with IIS 5.0.*
>>
>> *If anyone has seen this or has any helpful advice, please*
>> *post here. Thanks in advance for any assistance you can*
>> *provide.*
>>
>> *Joe*