

Re: How to Maintain an IIS Server?

Source: <http://www.derkeiler.com/Newsgroups/microsoft.public.inetserver.iis.security/2002-11/5641.html>

From: Stephen Pak (asiats@hotmail.com)

Date: 11/06/02

From: "Stephen Pak" <asiats@hotmail.com>

Date: Wed, 6 Nov 2002 11:18:51 -0800

Thank you to Ken and Karl.

Your infos are very useful!

I have another question regarding MBSA or HFNETCHK.

When I run those two programs, sometimes it reports that I did not apply certain patches (e.g. MS02-008, MS02-022, MS02-053). However, I do believe I apply the patches. Even if I re-apply those "missing" patches, the I run the MBSA or NFNETCHK again.....It still says that the patches are missing...

Do you happen to know why? If it is not the right newsgroup, could you please tell me where should I post the above question?

Thank you again!

Stephen

"Karl Levinson [x y] mvp" <levinson_k@excite.com> wrote in message news:OQjZRhUhCHA.1688@tkmsftngp09...

>

> "Stephen Pak" <asiats@hotmail.com> wrote in message

> news:eI2#BvThCHA.2700@tkmsftngp09...

>> I looked at the Microsoft Security Website.

>>

>> I understand that there are a lot of information available there.

>>

>> Actually, I am particular interested in how to prevent worms (e.g.

>> Nimda/Code Red/anything else). What anti-virus program is the best for

> IIS

>> server running on a Windows 2000 server.

>

> Depends. I like Norton. Get a firewall or two as well, and close all

ports

> incoming and outgoing except for those that are needed.

>

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> > *Also, what is the best procedures to restore the IIS server once it is
> > hacked by someone. Or, I should ask what is the best way to backup the
> > server. Any software or product is good for backup/restore
(automatically
> > backup) the entire site or even the computer.
>
> You got it... once your web server has been hacked, you should consider
> formatting and reinstalling Windows and all programs, then restoring data
> from backups.
>
> Since you asked, more info is below:
>
> =====
>
> *How can I harden my computer or server to secure it from hackers?*
>
> A: [Note that if you have already been hacked, this section will not help
> you re-secure your computer. In this case, you should first read the
> section in this FAQ entitled "How can I re-secure my computer or server
> after being hacked?"]
>
> *Here is the short answer:*
>
> 1) *Do not put the computer onto the network or the Internet until after
the
> computer has been hardened using the instructions below [or at least not
> before a firewall and antivirus have been installed].*
> 2) *Use firewall software and hardware and antivirus software that is
> configured to download updates every day;*
> 3) *Follow the instructions for hardening Windows and IIS at
> www.microsoft.com/technet/security ;*
> 4) *Install all service packs and security fixes from Microsoft and
> otherwise for all Microsoft software on your computer [Windows, IIS,
Office,
> Internet Explorer, Windows Media Player, etc.] from
> www.microsoft.com/technet/security ;*
> 5) *[Ongoing] Download MBSA from www.microsoft.com/download and run it now
> and also at regular intervals to look for vulnerabilities in your
settings,
> new patches that are missing, etc. Also, check your antivirus to confirm
> that the last successful update was less than 14 days ago.
>
> These steps will make your computer fairly secure, but may still leave
some
> holes. Keep reading below for additional information you should be aware
> of:
>
> A successful hacker, virus or worm intrusion into one of your computers
can
> drain your free disk space, slow down your Internet connection, compromise
> your credit card numbers, damage your personal documents, allow intruders**

to

- > *access other machines on your network that DO contain important files,*
- > *and/or leave you legally liable for other government or business computers*
- > *on the Internet that are hacked by an intruder using your computer. This*

is

- > *why you should consider securing ALL the computer systems in your home or*
- > *network, even if you think there is nothing important on the computer or*

it

- > *is "just a test computer."*

>

- > *All Windows users should seriously consider all of the procedures below to*
- > *help prevent intrusions on their computers:*

>

- > *1) Do not put the computer onto the network or the Internet until after*
- the

- > *computer has been hardened using the instructions below. [Un-secured*
 - > *computers can be hacked in just 15 minutes or less after being put onto*
- the

- > *Internet.] Depending on your environment, it may be acceptable to put*
- your

- > *computer on the Internet after installing a firewall and antivirus*
- software

- > *with the latest updates.*

>

- > *2) Seriously consider enabling or installing firewall software and/or*
 - > *firewall hardware. There are a number of free firewalls available,*
 - > *including the ICF feature that comes with Windows XP [unless XP is joined*
- to
- > *a Windows domain], and/or other third-party firewalls available on the*
 - > *Internet.*

>

- > *For more information on how and where to locate free and not-free firewall*
 - > *software and hardware, see the section in this FAQ entitled "Which*
- firewall

- > *should I choose? Which firewall is the best?"*

>

- > *3) Seriously consider installing an antivirus program and configure it to*
- > *automatically download updates daily.*

>

- > *For more information on where and how to locate and use free and not-free*
- > *antivirus software, see the section in this FAQ entitled "Which antivirus*
- > *should I choose? Which antivirus is the best?"*

>

- > *4) Follow the instructions for hardening Windows 2000 and also IIS [if*
- IIS

- > *is installed] at www.microsoft.com/technet/security*

>

- > *[Note that for Windows 2000 / NT, hardening IIS should include installing*
 - > *IISlockdown including URLScan. For computers with FTP service installed,*
- it

- > *should include removing the Posix subsystem and removing write permission*

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- > *from the anonymous user account, among other things. Information on*
- > *removing the Posix subsystem is available at:*
- > *www.microsoft.com/technet/security/tools/chklist/CheckList.htm#4*
- > *www.labmice.net/articles/securingwin2000.htm]*
- >
- > *5) Download and install all the service packs and security patches from*
- > *www.microsoft.com/technet/security for all the Microsoft and non-Microsoft*
- > *software installed on your computer, especially Microsoft Windows, Office,*
- > *Internet Explorer, Outlook Express, Windows Media Player and IIS [if IIS*
- is*
- > *installed].*
- >
- > *Note that Windows 2000, XP, .NET and NT users should also download patches*
- > *for Indexing Services a.k.a. Index Server. Do not assume that Index*
- Server*
- > *patches are included with any IIS comprehensive service pack rollup you*
- may*
- > *already have installed, because they are not.*
- >
- > *[If you want a shortcut to do this faster, you could try this:*
- > ** Download and install the latest Windows service pack from*
- > *www.microsoft.com/technet/security;*
- > ** Reboot and visit <http://windowsupdate.microsoft.com> to receive*
- additional*
- > *patches;*
- > ** Reboot, download and run MBSA [Microsoft Baseline Security Analyzer] or*
- > *HFNETCHK from www.microsoft.com/download to discover other missing*
- patches;*
- > ** Manually download from www.microsoft.com/technet/security and install*
- any*
- > *patches that were found to be missing, as well as patches for any server*
- > *products that may not be included in Windows Update and MBSA/HFNETCHK,*
- such*
- > *as possibly SQL Server, ISA Server, etc.*
- > ** NOTE however that Windows Update, MBSA and HFNETCHK do NOT necessarily*
- > *list all Microsoft patches or search all Microsoft products, so you could*
- be*
- > *missing some patches if you rely just on these tools.]*
- >
- > *6) [ONGOING] Re-run the MBSA tool from www.microsoft.com/download every*
- 60*
- > *days or sooner to look for missing patches, and confirm that your*
- antivirus*
- > *program received an update in the past 10 days or less.*
- >
- >
- > *If you want or need even more security [or are particularly paranoid or at*
- > *risk], you can consider some of the additional steps below. Some of the*
- > *tools below may be more security than you need, unless you are running a*
- > *server such as IIS web or FTP services.*
- >

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- > * *Download and install MyNetWatchman or Dshield. These are free programs*
- > *that work with your firewall software or hardware to automatically report*
- > *hacking attempts to the hacker's ISP. You get to see information about*
- > *whether that IP address has been used to scan or hack other computers, or*
- > *whether it might be targeting just your computer. You also get to see*
- > *whether the ISP has responded or taken action against the offending user.*
- > *This is highly recommended. You can get this software at one of the links*
- > *below:*
- >
- > *www.mynetwatchman.com*
- > *www.dshield.org*
- >
- > * *Sign up for the Microsoft security mailing list at*
- > *www.microsoft.com/technet/security to receive emails with a link to new*
- > *critical security patches as they are released, and install them ASAP.*
- >
- > * *Use Vision [or Fport] from www.foundstone.com/knowledge or Active Ports*
- > *from www.webattack.com/get/activeports.shtml or pslist / pstools from*
- > *www.sysinternals.com to look at the open ports on your computer and the*
- > *program or executable using that port. Some firewall software such as*
- > *www.sygate.com will also tell you this information.*
- >
- > *You can also use the NETSTAT -A command that comes with Windows to look*
- at
- > *open ports; however, this will not identify which program is using the*
- port.
- >
- > *[You may want to run a command such as FPORT >> C:\OPENPORTS.TXT or*
- > *PSLIST >> C:\OPENPORTS.TXT or NETSTAT -A >> C:\OPENPORTS.TXT*
- > *This command will create a "baseline" text file named c:\openports.txt*
- that
- > *can be compared later with the results of the command to tell you whether*
- > *additional ports are now open, a possible sign of intrusion.]*
- >
- > * *Consider running one or more vulnerability scanners to look for security*
- > *flaws and configuration errors on your computers. Vulnerability scanners*
- > *should be run after you have installed and hardened a new computer or*
- > *server, and also run at regular intervals to confirm that your computers*
- are
- > *still secure. You might also run a port scanner against your computers as*
- > *well to look for open ports.*
- >
- > *See the section in this FAQ entitled "How can I scan my computer or*
- firewall
- > *to look for open ports or confirm that my machine is secure?" for more*
- > *information.*
- >
- > * *Consider searching for and following additional checklists for hardening*
- > *Windows 2000 by searching an Internet search engine such as www.google.com*
- > *for words such as "harden OR hardening windows-2000" [e.g.*
- > *www.google.com/search?q=harden+OR+hardening+windows-2000]. Several such*

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- > *checklists are available at:*
- >
- > <http://nsa1.www.conxion.com/win2k/download.htm> a.k.a. <http://www.nsa.gov>
- > www.labmice.net/articles/securingwin2000.htm
- > www.labmice.net/security
- > http://csrc.nist.gov/itsec/guidance_W2Kpro.html
- > <http://csrc.nist.gov/publications/nistpubs/800-44/sp800-44.pdf>
- > <http://rr.sans.org>
- >
- > * *Uninstall any unnecessary Windows components [e.g. click on Start,*
- > *Settings, Control Panel, Add/Remove Programs, Add/Remove Windows*
- > *Components]. Pay particular attention to Indexing Service, Internet*
- > *Information Services (IIS), Management and Monitoring Tools, Message*
- > *Queuing*
- > *Services, Networking Services, Other Networking File and Print Services,*
- > *Outlook Express, and Windows Media Player. If you are not sure whether*
- > *something is unnecessary, try searching www.google.com or posting a*
- > *question*
- > *to the appropriate Microsoft security newsgroup.*
- >
- > * *Disable any unnecessary Windows services [e.g. click on Start, Settings,*
- > *Control Panel, Administrative Tools, Services]. If you are not sure*
- > *whether*
- > *something is unnecessary, try searching www.google.com or posting a*
- > *question*
- > *to the appropriate Microsoft security newsgroup.*
- >
- > * *Consider using a Trojan scanner. Antivirus programs generally detect*
- > *some*
- > *but not all of the most common Trojans and hacker tools. Some people*
- > *choose*
- > *to use a Trojan scanner in addition to antivirus.*
- >
- > *For more information on where and how to locate and use free and not-free*
- > *Trojan scanner software, see the section in this FAQ entitled "Which*
- > *antivirus should I choose? Which antivirus is the best?"*
- >
- > * *Enable logging. Most logging is disabled by default, and usually this*
- > *is*
- > *not discovered until after an intrusion, when the logs are needed.*
- >
- > *Enable logging of your IIS web server, FTP server, etc. For sites with a*
- > *small number of hits, consider changing logs to rotate monthly instead of*
- > *daily to allow easier searching of logs.*
- >
- > *Enable logging on your Internet router, switch or firewall. [Because*
- > *these*
- > *devices usually do not have much storage space for saving logs, doing this*
- > *may involve installing free syslog software onto your computer to be able*
- > *to*
- > *capture the logs.]*

- >
- > *Enable auditing of security events on your Windows system, including logon*
- > *successes and/or failures and NTFS auditing of files and registry keys.*
- For
- > *more information, see the section in this FAQ entitled "How can I enable*
- > *auditing / logging on my computer / server?"*
- >
- > *Change the Windows event log settings to be appropriate for your*
- > *environment. Consider increasing the maximum log size to retain more*
- > *information. Be careful not to log too much, or you might find that your*
- > *logs contain only a few minutes or hours worth of data.*
- >
- > *Check the logs to be sure logs are really being captured.*
- >
- > ** Consider using a file change checker, such as the unsupported free tool*
- > *Languard File Integrity Checker at www.gfi.com/languard/lantools-fic.htm*
- > *Files changing on your system can sometimes indicate a hacker intrusion.*
- >
- > ** Consider using a Windows event log monitor. Some types of intrusions*
- > *leave entries in one of the logs on your computer. [On an especially*
- > *vulnerable or secure system, you should be sure that you've configured*
- > *logging to detect events such as intrusions.] Some network monitors such*
- as
- > *www.ipsentry.com can send a message to your email/screen/pager if a server*
- > *or service stops responding, an event or error appears in a Windows log,*
- > *etc. Windows log monitors can be found by searching an Internet search*
- > *engine or your favorite software web site, or by using the links below:*
- >
- > *www.ipsentry.com [around \$100 US]*
- > *www.sunbelt-software.com*
- > *www.webattack.com*
- > *www.wilders.org*
- > *www.download.com*
- > *www.tucows.com*
- > *www.google.com/search?q=windows+event+log-monitor*
- >
- > ** Consider using EFS file encryption [under Windows 2000 / XP / .NET] or*
- > *third-party utilities to encrypt the files on your computer may be*
- something
- > *to consider. Some of these utilities can encrypt your entire hard drive*
- > *including Windows, whereas other tools just encrypt some of your data*
- files
- > *and are not suitable for encrypting or preventing access to Windows.*
- >
- > *Note that using any form of encryption can slow down your computer's*
- > *performance. Also, you must be extremely careful to back up and protect*
- > *your encryption key and any passwords. If the encryption keys are not*
- > *backed up, users can lose their encrypted files forever when Windows is*
- > *reinstalled, Windows encounters a problem so that Windows no longer starts*
- > *up, etc.*
- >

> For more information on EFS file encryption on Windows 2000 / XP / .NET,
see

> the section in this FAQ entitled "I used Windows 2000 / XP EFS file
> encryption to encrypt some files. Now, I can't read the files. How can I
> unencrypt them or recover the key?"

>
> Third party encryption software can be found at the following locations:

>
> www.pgp.com
> www.scramdisk.clara.net
> www.e4m.net
> www.jetico.com ["BestCrypt"]
> www.download.com
> www.tucows.com
> www.google.com

>
>
> _____

>
> Which firewall should I choose? Which firewall is the best?

>
> (6.2) What are some ways for me to enable Intrusion Detection or IDS?

>
> (6.3) How can I enable or configure the Windows XP ICF Internet
Connection

> Firewall?

>
> (6.4) How can I enable or configure TCP/IP Filters or IPsec policies to
> protect my computer, filter, block, encrypt or tunnel traffic?

>
> A: The answer to this question varies depending on your computer systems,
> your security requirements and your personal preferences. Below are some
> firewalls and other forms of firewall-like packet filtering:

>
> **NO MATTER WHICH FIREWALL YOU CHOOSE...**
> No matter which firewall you choose, you should seriously consider
> downloading and installing MyNetWatchman or Dshield. These are free
> programs that work with your firewall software or hardware to

automatically
> report hacking attempts to the hacker's ISP. You get to see information
> about whether that IP address has been used to scan or hack other
computers,

> or whether it might be targeting just your computer. You also get to see
> whether the ISP has responded or taken action against the offending user.
> You can get this software at one of the links below:

>
> www.mynetwatchman.com
> www.dshield.org

>
> Also, no matter which firewall you choose, the lists below of port numbers
> for common software services may be helpful when configuring your firewall

- > or when trying to monitor the firewall logs for signs of intrusion:
- >
- > <http://support.microsoft.com/default.aspx?scid=kb;en-us:Q289241> [common
- > ports on Windows 2000]
- > <http://www.iana.org/assignments/port-numbers>
- > <http://www.iisfaq.com/default.asp?View=P106>
- >
- >
- > **FIREWALL SOFTWARE:**
- > www.sygate.com [free for non-commercial use, also works like a
- > sniffer]
- > www.kerio.com [free for non-commercial use]
- > www.agnitum.com [free for non-commercial use]
- > www.zonealarm.com [free for non-commercial use, also blocks pop-ups]
- > www.iss.net [Black Ice]
- > www.symantec.com [Norton]
- > www.webattack.com
- > www.download.com
- > www.tucows.com
- > [Windows XP users can also consider using the ICF firewall that comes with
- > XP, more info below]
- >
- > **FIREWALL DEVICES [HOME / SOHO]:**
- > www.linksys.com [starts around \$70 US]
- > www.netgear.com [starts around \$70 US]
- > <http://search.ebay.com/search/search.dll?query=firewall> [prices on new
- > and
- > used firewalls]
- >
- > **FIREWALL DEVICES [PROFESSIONAL / ENTERPRISE]:**
- > www.netscreen.com
- > www.netgear.com
- > www.intrusion.com
- > www.cisco.com
- > www.nortelnetworks.com/products/family/contivity.html
- > www.nokia.com/securitysolutions
- > www.microsoft.com/isa
- > <http://search.ebay.com/search/search.dll?query=firewall> [prices on new
- > and
- > used firewalls]
- >
- > **LINUX / BSD FIREWALLS:**
- > <http://www.ipcop.org> [install to hard drive, friendly GUI]
- > <http://www.smoothwall.org> [install to hard drive, friendly GUI]
- > <http://www.devil-linux.org> [boot CD firewall]
- > <http://gibraltar.at> [boot CD firewall]
- > <http://www.sentryfirewall.com> [boot CD firewall]
- > <http://www.thinman.com/eLSD> [boot CD firewall]
- > <http://www.closedbsd.org> [boot floppy firewall]
- > <http://thewall.sf.net> [boot floppy firewall]
- >

> *INTRUSION DETECTION:*

> <http://www.snort.org> [free, has a version for Windows]

> <http://www.trinux.org> [free, runs from a boot floppy disk or

CD]

> <http://www.iss.net>

>

> *Linux / BSD firewalls can be run on an old spare 486 PC to protect your*

> *network, and the software is often free of charge. Some of the firewalls*

> *above are supposedly intended to be easy enough for small offices and home*

> *users with no previous Linux experience to use. Linux firewalls are one*

> *inexpensive way to be able to add advanced firewall features that may be*

> *very expensive to add to commercial firewalls. [Features such as*

bandwidth

> *usage reporting, QoS bandwidth limiting, intrusion detection, alerts in*

> *real-time to your email or pager, a third network interface to create a*

DMZ,

> *identical spare backup firewalls for fault tolerance and scalability, etc.*

> *are generally free.] Unlike some commercial firewalls, 24x7 on-site*

> *technical support for Linux / BSD firewalls can be purchased from a number*

> *of companies in most cities.*

>

> *Intrusion detection is software or hardware that generally monitors the*
data

> *transmissions on your network in order to add better alerting, analysis*
and

> *detection of intrusions [without necessarily blocking those intrusions].*

> *Note that with most IDS systems, you must tune the default rules and*

> *settings, or else you will receive too many false alarms.*

>

> *Linux firewalls and intrusion detection are not likely to be the best way*
to

> *protect just one home computer or laptop [unless you are an expert*
computer

> *user or computer hobbyist]. These tools are probably more useful to*
network

> *administrators.*

>

>

> *ICF – WINDOWS XP INTERNET CONNECTION FIREWALL –*

> *If you are using a Windows XP computer at home and do not log into a*
Windows

> *domain, you can enable the free ICF – Internet Connection Firewall – that*

> *comes with Windows XP. The ICF firewall is generally well respected and*

> *secure for home users.*

>

> *You can enable or configure ICF either by clicking on Start, Settings,*

> *Control Panel, double-click Networking and Internet Connections, click*

> *Network Connections, right-click the connection on which you would like to*

> *enable ICF, and then click Properties, Advanced and select "Protect my*

> *computer or network."*

>

> See the articles below for more information:

>

> *How to enable or disable ICF –*

> <http://support.microsoft.com/default.aspx?scid=kb;en-us:Q283673>

> *More information on ICF and how to configure ICF –*

> <http://support.microsoft.com/default.aspx?scid=kb;en-us:Q320855>

> <http://support.microsoft.com/default.aspx?scid=kb;en-us:Q298804>

> <http://support.microsoft.com/default.aspx?scid=kb;en-us:Q308127>

>

>

> =====

>

> *How can I tell if I've been hacked?*

>

> *A: This can be a complicated procedure and usually requires both prior*

> *experience with forensic investigations and knowledge of what the computer*

> *looked like [which files existed, which ports were open, etc.] or what a*

> *similar computer looks like before being compromised.*

>

> *Also, the procedures you follow may vary depending on your security needs.*

> *For example, performing some of the procedures below may modify the files*

on

> *your computer so that it is not admissible as evidence in court. Other*

> *procedures below could alert a hacker to the fact that you are looking for*

> *her, causing her to delete evidence or retaliate against you in some way.*

>

> *If this is a business computer, your company should seriously consider*

> *hiring a security consultant or contacting the appropriate local law*

> *enforcement agency, both for the initial forensic response and also to*

> *improve your security to avoid future intrusions.*

>

> *Keep in mind during the investigation that this might NOT be a hacker*

> *intrusion and might instead be regular network activity or a worm. Books*

> *such as Incident Response, Hacker's Challenge and/or Hacking Exposed 3rd*

> *Edition may offer you more information on how to investigate intrusions.*

>

> *You may consider performing the actions below:*

>

> *1) Unplugging the network cable is one possible way to try to prevent*

> *further damage.*

>

> *2) Use Vision [or Fport] from www.foundstone.com/knowledge or Active*

Ports

> *from www.webattack.com/get/activeports.shtml or pslist / pstools from*

> *www.sysinternals.com to look at the open ports on your computer and the*

> *program or executable using that port. Some firewall software such as*

> *www.sygate.com will also tell you this information.*

>

> *You can also use the NETSTAT –A command that comes with Windows to look at*

> *open ports; however, this will not identify which program is using the*

port.

- >
- > *If you're unsure about the purpose of a particular port or program, try*
- > *searching an Internet search engine such as www.google.com for the name of*
- > *the port or program, or try right-clicking on the file in question to see*
- > *the properties. Or, you could even try to telnet to that port e.g. by*
- > *typing `TELNET LOCALHOST PORTNUMBER` or `TELNET COMPUTERNAME PORTNUMBER`*
- > *[example, `TELNET LOCALHOST 82`] and press the Enter key a few times to*
- see
- > *if any informative messages appear.*
- >
- > 3) *Consider using a file change checker, such as the unsupported free*
- tool
- > *Languard File Integrity Checker at www.gfi.com/languard/lantools-fic.htm.*
- > *Recently changed files on your system can sometimes indicate an intrusion.*
- > *You could also find and list the files on your hard drives that have been*
- > *modified in the past 3 days by clicking on Start, Search [or Find], Files*
- or
- > *Folders, and setting the appropriate date [though note that this may*
- change
- > *the "Last Accessed" date stamp on some of these files]. "The Forensic*
- > *Toolkit" from www.foundstone.com/knowledge includes command-line tools to*
- > *list files without modifying the date.*
- >
- > 4) *Inspect the programs that launch when Windows starts on your computer,*
- > *by using `MSCONFIG` or `Startup Cop`. Suspicious programs starting when*
- Windows
- > *starts can indicate a successful intrusion. [These can also indicate less*
- > *serious events such as a virus or worm infection or even the installation*
- of
- > *a freeware or ad-ware program such as an MP3 music file-sharing program.]*
- > *See the section in this FAQ entitled "I think there may be a suspicious*
- > *program, Trojan, ad-ware, "porn dialer," etc. starting up on my computer*
- > *when Windows starts" for more information on how to do this.*
- >
- > 5) *Check the logs on your computer, especially your Internet router or*
- > *firewall logs, the IIS web and ftp server logs and Windows security event*
- > *log. [This is probably the first thing to do if IIS web services are*
- > *running on the computer.] Some of these logs may not exist if you have not*
- > *already enabled them.*
- >
- > *Many common hacks are first seen in the IIS web server logs. Any line in*
- > *your web server log that contains % or .EXE and which also contains a 200*
- > *or 502 error code is cause for further investigation. If you are familiar*
- > *with DOS commands, you may be able to see exactly what commands the*
- intruder
- > *tried to execute. Keep in mind that every web server on the Internet will*
- > *have suspicious looking entries from worms like Nimda, though these are*
- not
- > *necessarily signs of a successful intrusion.*
- >
- > *For more information on deciphering web server logs, see the section in*

this

- > *FAQ entitled "I keep seeing strange things in my IIS web server logs, like*
- > *'NNNNNNNNN' or 'GET /scripts/root.exe' Have I been hacked?"*
- >
- > *6) Consider using a Trojan scanner. Antivirus programs generally detect*
- > *some but not all of the most common Trojans and hacker tools. Some people*
- > *choose to use a Trojan scanner in addition to antivirus.*
- >
- > *For more information on where and how to locate and use free and not-free*
- > *Trojan scanner software, see the section in this FAQ entitled "Which*
- > *antivirus should I choose? Which antivirus is the best?"*
- >
- > *7) Consider installing an antivirus program that is configured to*
- > *automatically download updates daily.*
- >
- > *For more information on where and how to locate and use free and not-free*
- > *antivirus software, see the section in this FAQ entitled "Which antivirus*
- > *should I choose? Which antivirus is the best?"*
- >
- > *8) Consider running a port scanner [and/or a vulnerability scanner] to*
- look
- > *for security flaws and configuration errors on your computers. For*
- example,
- > *you might also run a port scanner against your computers to look for open*
- > *ports. A particular open port might indicate the way a hack occurred*
- and/or
- > *might give you a way to identify other infected computers. Begin with*
- > *Vision, Fport and/or SuperScan from www.foundstone.com/knowledge, MBSA*
- from
- > *www.microsoft.com/download and/or Languard Network Scanner from*
- www.gfi.com*
- >
- > *See the section in this FAQ entitled "How can I scan my computer or*
- firewall
- > *to look for open ports or confirm that my machine is secure?" for more*
- > *information.*
- >
- > *9) Consider enabling or installing a firewall and/or a sniffer [either*
- > *software or hardware based] to monitor and look for unusual network*
- traffic.
- > *There are a number of free firewalls available on the Internet which can*
- > *show network transmissions to and from your computer, such as*
- > *www.sygate.com, or you could use the Network Monitor which comes with*
- > *Windows 2000 / XP / NT / .NET, or Ethereal at www.ethereal.com, or Windump*
- > *at <http://windump.polito.it>*
- >
- > *For more information on how and where to locate free and not-free firewall*
- > *software and hardware, see the section in this FAQ entitled "Which*
- firewall
- > *should I choose? Which firewall is the best?"*
- >

- > 10) *The third party web sites and tools below may also be helpful:*
- >
- > *www.sysinternals.com*
- >
- > *For example, some of the helpful free tools on this site include Filemon,*
- > *Regmon and Process Explorer which all display activity on your computer*
- > *you*
- > *might not otherwise be able to see. These tools show which files,*
- > *registry*
- > *keys, .DLLs and other objects are currently being accessed and by which*
- > *process.*
- >
- > *Pstools is a group of tools including pslist, which lists detailed*
- > *information about processes, and psloggedon, which displays who is logged*
- > *onto your computer currently.*
- >
- > *www.foundstone.com/knowledge*
- >
- > *In addition to the Vision / Fport tools, one of the free tools on this*
- > *site*
- > *is NTLlast, a security event log analysis tool that helps identify who has*
- > *gained access to the system, using the NT security event logs [assuming*
- > *auditing has previously been turned on].*
- >
- > *Also, the Forensic Toolkit is a collection of tools including:*
- > ** Afind, which lists recently accessed files without changing the date*
- > *stamp*
- > *on the file;*
- > ** Hfind, which scans the disk for hidden files;*
- > ** Sfind, which scans the disk for files hidden in data streams.*
- >
- > *www.incident-response.org/IRCR.htm*
- >
- > *Incident Response Collection Report (IRCR) is a collection of forensic*
- > *tools*
- > *that automates many of the tasks a forensics expert might perform.*
- >
- > *If you have trouble understanding the results of any of these tools, you*
- > *can*
- > *post your results along with your question to an appropriate Usenet*
- > *newsgroup. Note that the Microsoft newsgroups may not be the place to get*
- > *the best answers to your questions, though you can try and see what*
- > *happens.*
- >
- > *[Thanks to Susan Bradley, Rob Lee and others]*
- >
- >
- >
- > _____
- >
- > (7.2) *How can I re-secure my computer or server after being hacked?*
- >

- > *A: If your computer or server has been compromised, it is highly*
- > *recommended that you follow this procedure to secure your computer:*
- >
- > *1) Hire someone with security experience to investigate your computer and*
- > *confirm that it has been hacked, learn how it was hacked, collect*
- > *evidence,*
- > *confirm that your other computers have not been hacked, etc.;*
- > *2) Back up your data files;*
- > *3) Format the hard drives;*
- > *4) Reinstall Windows and all other software onto the computer;*
- > *5) Do not put the computer back on the network or the Internet until the*
- > *previous steps are completed [since un-secured computers on the Internet*
- > *can*
- > *be hacked within 15 minutes].*
- > *6) Follow the further instructions for securing your computer by reading*
- > *the section in this FAQ entitled "How can I harden my computer or server*
- > *to*
- > *secure it from hackers?"*
- >
- > *This procedure [formatting and reinstalling] is recommended because it is*
- > *difficult to be certain that you have found and removed all changes the*
- > *intruder made to your computer. If the hacker added a login ID, changed a*
- > *password, installed remote control software, etc. onto your computer, the*
- > *hacker or other hackers could easily get back into your computer.*
- >
- > *If you wish, you can take the chance and just try your best to remove*
- > *everything you can find, but then you may still be at risk. Instructions*
- > *for how to manually re-secure your system without formatting and*
- > *reinstalling everything can be complex and are beyond the scope of this*
- > *FAQ.*
- > *However, some general tips are given in the section in this FAQ entitled*
- > *"How can I tell if I've been hacked?"*
- >
- > *BEFORE you format and reinstall Windows, it may be a good idea to have*
- > *someone investigate the computer to look for clues as to how the computer*
- > *was compromised and by whom. This information can help you to:*
- >
- > *1) Confirm that you really were hacked, possibly saving you from*
- > *needlessly*
- > *formatting and reinstalling Windows on your computer;*
- > *2) Find other machines on your network that were also hacked;*
- > *3) Learn what mistakes were made that allowed the computer to be*
- > *compromised and avoid making those mistakes in the future.*
- >
- > *Instructions for how to determine whether or not you've been hacked are*
- > *complex and are beyond the scope of this FAQ. However, some general tips*
- > *are given in the section in this FAQ entitled "How can I tell if I've been*
- > *hacked?"*
- >
- > *Note that unless you are already experienced in forensics, any actions you*
- > *take on your computer will probably reduce your ability to use your*

computer

> *as evidence in a court of law, and could provoke the hacker into retaliating*

> *against you in some way. [On the other hand, your chances of being able to*

> *find and prosecute the hacker are slim, unless you are a business, or a*

> *government entity, or can prove substantial financial loss as a result of*

> *the hacking. If you fall into one of these categories, you should contact*

a

> *local law enforcement agency, such as the local FBI office in your city if*

> *you are in the U.S.]*

>

>

>

>

> *Which port scanner or vulnerability should I use? Which scanner is the best?*

>

> *(8.3) How can I scan my computer or firewall to look for 'open ports' or*

> *confirm that my machine is secure?"*

>

> *A: Computers on the Internet use IP addresses and port numbers while*

> *exchanging communications to make sure the communications get to the right*

> *software program on the right computer. Just as a single cable carries*

> *multiple distinct cable TV channels using different channel numbers*

[channel

> *2, channel 3, etc.] to your TV at the same time, the Internet carries*

> *multiple different messages to and from your computer using different port*

> *numbers [TCP port 80, UDP port 53, etc] to distinguish one message from*

> *another and also to distinguish which software on your computer should*

> *receive the message.*

>

> *An "open port" on your computer generally means that a piece of software on*

> *your computer is "listening" and accepting messages from other computers.*

> *If that software on your computer has a vulnerability or is missing a*

> *security patch, someone could use that open port and the vulnerability*

> *within it to control of your computer.*

>

> *There are a number of web sites that help you do a port scan to look for*

> *some common open ports on your computer. Some of these sites include:*

>

> *<http://scan.sygatetech.com> – longer, more thorough*

> *<https://grc.com/x/ne.dll?bh0bkyd2> – brief, scans just key ports*

> *<http://www.blackcode.com/scan>*

> *<http://security2.norton.com>*

> *<http://www.auditmypc.com>*

> *<http://www.sdesign.com/securitytest>*

> *<http://www.doshelp.com/dostest.htm>*

>

- > *Note that few or none of the scans above scan every single possible port on*
- > *your machine. There are 65,535 possible TCP ports and 65,535 possible UDP*
- > *ports on your machine. FYI, most of the scans above do simple port scans*
- > *looking for open ports on your computer, which is probably good enough for*
- > *security purposes, but is not exactly the same type of scan a hacker may*
- > *use.*
- >
- > *If your machine is on a network and you wish to have more control over the*
- > *scan, you may want to download port-scanning software such as Nmap from*
- > *www.eeye.com, SuperScan from www.foundstone.com/knowledge, etc.*
- >
- > **VULNERABILITY ASSESSMENT SCANNERS**
- > *Besides simple port scanners, you may also want to run a vulnerability*
- > *assessment scan against your computer, especially if you are in a*
- > *corporate*
- > *environment. Some limited vulnerability assessment scanners that run on*
- > *Windows are listed below. [If you have a computer running operating*
- > *systems*
- > *other than Windows, you may be able to find additional vulnerability*
- > *scanners to audit your Windows computers.]*
- >
- > *[Free]*
- > *www.microsoft.com/download – MBSA Microsoft Baseline Security Advisor*
- > *[MBSA finds critical missing patches and vulnerabilities for some common*
- > *Microsoft products]*
- > *www.microsoft.com/download – HFNETCHK*
- > *www.gfi.com – Languard Network Security Scanner*
- > *www.nextgenss.com – CIS Cerberus Internet Scanner*
- > *www.trinux.org – free, runs Linux, nmap, etc. from a single boot*
- > *floppy*
- > *disk or CD*
- > *<http://community.whitehatsec.com/index.pl?section=wharsenal> – White Hat*
- > *Arsenal for IIS web server applications*
- > *<http://sourceforge.net/projects/whisker> – Whisker, Perl-based web server*
- > *assessment*
- > *<http://csrc.nist.gov/publications/drafts/security-testing.pdf>*
- >
- > *[Not Free]*
- > *Commercial vulnerability assessment scanners may be found by searching an*
- > *Internet search engine such as www.google.com*
- >
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- >
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- >