

## IIS SSL Config – 404 Error

**Source:** <http://www.derkeiler.com/Newsgroups/microsoft.public.inetserver.iis.security/2002-09/3791.html>

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**Date:** 09/11/02

From: "JC" <[johnncleveland@hotmail.com](mailto:johnncleveland@hotmail.com)>

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Your problem is with a certificate mismatch error not being handled by the client browser properly.

The SSL cert is issued for a common name that is the site's URL (iw [www.yoursite.com](http://www.yoursite.com)) but you are browsing to 207.207.29.155. The two don't match and this causes an error.

What you SHOULD get is a certificate warning saying the certificate is valid but the name doesn't match. What I've found though is IE5.5 pre SP2 (especially on an NT4 OS) does not handle this correctly and just displays a 404. Solution is to upgrade to IE6 or IE5.5sp2 with the latest patches. An alternative is to add a host file entry in your PC that resolves [www.yoursite.com](http://www.yoursite.com) to 207.207.29.155 so you can browse to the test site using the valid URL.

JC

>-----Original Message-----

>OK, here is one for ya...

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>I installed the SSL certificate from Verisign, but I get a 404 error when I try to access the website using <https://207.207.29.155>, even though I can access the site fine using plain old <http://207.207.29.155> .. I'm not sure what the problem is. The port is set up correctly on 443. I did this on our production server and it worked OK.

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>I tried restarting IIS, dblechecked the config, the SSL certificate is good, it looks OK.

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>In the secure communications dialog, there is nothing checked, and we ignore client certificates.

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