

comp.security.unix: Re: "proving" a user received an email (good gosh)

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Source: <http://www.derkeiler.com/Newsgroups/comp.security.unix/2002-10/0403.html>

From: Michael Heiming (michael+USENET@heiming.de)

Date: 06/24/02

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Date: Mon, 24 Jun 2002 20:50:52 +0200

[Follow up set to comp.unix.admin]

gaius.petrionius (<188cd7b2.0206232245.47c44a28@posting.google.com>):

- > *"proving" a user received an email (good gosh)*
- >
- > *boss calls me in*
- > *manager X is a liar, says he never received this damn email.*
- >
- > *i check the logs*
- >
- [..]
- > *This is probably more a security or forensics question.*
- > *is there a way to tune the logs to report the message id of the*
- > *email when the user logs in and receives?*

You could setup procmail, to copy every mail in a special file, per user and run a small script from cron each night, grep all message id to another file and empty the file containing all the mail.

However, as this sounds more like a political problem, the problem is, no matter how good your mail system works, you can't prove that someone really got a mail. Even if it's very likely, that sendmail and your POP server worked perfectly. Better check, if it's possible to use return receipts. Most MUA can do this, show your users, how to use them, next time they can fight with themselves, if they got a mail or not. It's almost better to stay out of a battle like this.

Good luck

Michael Heiming

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Remove the +SIGNS case mail bounces.

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- *Next message:* D. Stussy: "Re: "proving" a user received an email (good gosh)"
- *Previous message:* : "Re: "proving" a user received an email (good gosh)"
- *In reply to:* gaius.petronius: ""proving" a user received an email (good gosh)"
- *Next in thread:* D. Stussy: "Re: "proving" a user received an email (good gosh)"