

# Authentication Open vs Shared Key

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Yesterday I purchased a D-Link wireless print server and set it up. I followed the instructions in the Quick Install Guide: "Next to authentication, select Shared Key." The server did not connect to the Access Point. I phoned up D-Link tech support and to their credit, they advised me to change this parameter to "Open", which solved the problem. Unfortunately, the tech support guy was unable to explain why. I hope someone here can enlighten me.

The Access Point is a Netopia router furnished by the phone company. It is set up with WEP and a 10 digit hex key. It certainly seems appropriate to configure the print server authentication to be "Shared Key." Is the D-Link implementation (and documentation) defective, or is "Open" actually the appropriate setting?

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