

ISS Site Protector WAN Performance Issues

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A previous message in the old thread mentioned how little event traffic is generated by the Real Secure Sensors. This is true.

However, I have a problem with the amount of traffic that the SiteProtector server generates when it opens the control channel to the Sensors to get system information. The average load is averaging 150kbs/for 40 seconds/every 2 minutes. From what I understand, this is hard coded into SiteProtector.

This creates a pretty significant problem when I have a 512kb wan link with 4 sensors on one end and SP on the other.

The event collector has nothing to do with this, so adding event collectors remotely does not help.

ISS support tells me that the solution is application servers need to be on the same LAN. One that is not an acceptable answer and 2 the Application Server Service being off on a "Basic Installation" does not affect the traffic generated.

Any ideas or more information on the subject??

SJ