

## Re: Zone Alarm Security Suite 6 problems...and questions

**Source:** <http://www.derkeiler.com/Newsgroups/comp.security.firewalls/2005-08/0462.html>

---

**From:** katie jay (noone\_at\_nowhere.com)

**Date:** 08/12/05

Date: Fri, 12 Aug 2005 11:04:04 -0400

Hi Duane, thanks for the input

I uninstalled Norton before installing ZASS  
so I know that's not the problem here....

I didn;t like Norton primarily because they have lousy tech  
support(read:NONE) and they didn;t do too good a job of detecting a sys  
monitor that got installed.....

I never found them particularly hard to use, but Zone Alarm ZASS is another  
story...

the learning curve is just too high for me I guess....  
and none of their links to almost anything on any page works... and they  
have not answered my questions via customer support.....soooo out they go!

I am getting a refund from them, uninstalling and then system restore back  
to Norton(if it will come up). If the norton won;t come up then I will use  
the Windows firewall and look into your suggestion on the NAT's.

katiejay

"Duane Arnold" <Notme@Notme.com> wrote in message  
news:SkWKe.242266\$X96.169376@attbi\_s72...

>> *Does anyone have any suggestions for me. I have done all I could think of  
>> and am very close to uninstalling the whole shebang(including the two  
>> little apps I bought with it..they also make big problems for me).*

>

> *Well dump Norton then as you seem to have a lot of issues here with  
> configuration.*

>

> *If you have a DSL or Broadband connection, then get yourself a cheap NAT  
> router for home usage and put it in front of the machine and let it be a  
> simple firewall device that stops the unsolicited inbound threats to the  
> machine. It's a plug it up and go device that needs little or no  
> configuration on your part, provides instant protection from the Internet*

comp.security.firewalls: Re: Zone Alarm Security Suite 6 problems...and questions

- > *and will \*NOT\* interfere with applications running on the machine.*
- >
- > *You see that's the problem with these personal FW solutions as they ask*
- > *too many questions and present all sorts of issues for a user.*
- >
- > *IMHO, you would be better off at this time by uninstalling Norton and*
- > *enabling the XP FW for the time being with its default configuration that*
- > *will not interfere with applications.*
- >
- > *You may want to use Firefox (free) as your default browser that is like IE*
- > *but is more secure than IE and less attackable than IE. You could look at*
- > *Thunderbird too as your email client program instead of using Outlook which*
- > *is less attackable than Outlook, although I use Outlook. :)*
- >
- > *I don't like the suite applications like Norton myself as they have too*
- > *much bloat and other crap that will confuse with possible*
- > *mis-configuration by the end-user.*
- >
- > *Duane :)*
- >
- >
- >
- >
- >
- >
- >