

# Troubles using WS\_FTP Pro with Zone Alarm Pro under XP

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[This followup was posted to comp.security.firewalls and a copy was sent to the cited author.]

Hi All:

Just rebuilt my machine (i.e., low-level formats on all SCSI drives, complete new, clean install of OS and all apps) and now seem to have trouble accessing FTP sites using WS\_FTP Pro v9.01 with Zone Alarm Pro active (v5.5.062) active.

NOTE: I have installed XP's SP2 but have turned off its firewall.

The trouble is that for all sights connecting takes very long, and on one site inparticular, once connected I cannot see any files or directories (I know I'm connected b/c I can see the results in the Connection Log window).

Note: I can open a command-prompt and FTP straight away, i.e., I connect quickly, get prompted for user & pass and then can move about seeing all dirs & files.

Zone Alarm has been set to "Allow" the WS\_FTP Pro client access to the Internet.

If I close Zone Alarm, and then use WS\_FTP Pro to connect, all goes quickly and I can once again see all files & directories.

Any ideas on what to do/try?

Don't want to have ZA closed whenever I FTP, and yet don't want to be forced to use the command-prompt level FTP capabilities.

Thanks