

Re: Browsing Windows Network "broken" with Symantec VPN/100 firewall appliance

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On Sat, 16 Nov 2002 09:47:33 -0800, The OTHER Kevin in San Diego <skiddz
AT adelphia *DOT* net> spoketh

>Sigh.. The problems continue. In our last episode, it was discovered
>remnants of ZAP hosed up web browsing via search engines. This time,
>the problem is browsing the Windows network.
>
>If I run a crossover cable between the two machines, browsing works
>fine. We can map drives, share printers etc. NBTSTAT reports all the
>usual "good" things one would expect when NetBIOS over TCP/IP is
>working.
>
>If I plug the machines back in to the firewall, all NetBIOS activity
>comes to a grinding halt. Can't browse, can't map drives (even by
>IP!) etc...
>
>The firewall appliance is a Symantec VPN/100 appliance and I've
>upgraded the firmware to version 15T.
>
>Nothing in the Symantec KB mentions LAN Browsing except a small blurb
>in the "Troubleshooting the Top 10 things you may have f****d up
>during installation" that says "LAN Browsing functions may not work
>properly" and to "verify that all computers are on the same Workgroup
>or Domain. Then, ensure that File & Print Sharing is enabled on the
>computers that share folders."
>
>Well duh.. :)
>
>Anyone seen this with one of these devices? I don't have to make a
>Special Application tweak do I? As I understand it, those are port
>triggers for outbound traffic and shouldn't affect stuff on the LAN
>side...
>
>Ideas anyone???

comp.security.firewalls: Re: Browsing WIndows Network "broken" with Symantec VPN/100 firewall appliance

Works fine on my SFV/100 .. There's no need for a special application "tweak" (I assume the two computers are connected on the LAN side...)

Can you ping from one host to another? Are they all DHCP or static IP. Have you tried using the search/find computer to locate the other computers on the LAN? NetBIOS doesn't like it when IP addresses changes, and using Search (W2K, WXP) or Find (W9x, NT) will clean up the local name database does usually get your network browsing working again.

Hope that helps ...

Lars M. Hansen

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(replace 'badnews' with 'lars' in e-mail address)