

Re: zone alarm & instant messenger

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Date: 05/09/02

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Date: Thu, 9 May 2002 14:38:02 +0100

"kirk iverson" <kirkiver@netzero.net> wrote in message

news:ZJaC8.81476\$VX.4356@rwcrcns53...

- > *i am running win xp, and trying to use the video and voice feature of*
- > *microsoft IM. i can't seam to make connections while running zone alarm, i*
- > *figure that i need to open up a port(s) but i have looked all over and*
- > *can't*
- > *seam to find any info on which ports are used for IM when doing*
- > *voice/video... the text part of IM works fine, only have problems when*
- > *trying to use voice/video feature*

It might not be ZA – the voice and video parts of MSN Messenger only work if you're not using NAT (ie. a different IP address on your machine that is actually visible from the Internet). Have you tried disabling ZA and see if it works? If it does then you should be able to tell ZA to allow MSN to act as server, that should let the voice and video work as it requires that UDP and TCP connections are made to MSN rather than passing all data out via a central server like the text part is.

Dan

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