

Re: Can't get Linksys BEFSR41 Router to work

Source: <http://www.derkeiler.com/Newsgroups/comp.security.firewalls/2002-04/2539.html>

From: Duane Arnold (darnold92@Insightbb.com)

Date: 04/24/02

From: "Duane Arnold" <darnold92@Insightbb.com>

Date: Tue, 23 Apr 2002 23:51:42 GMT

Your problem is that your ISP(AT&T) has the MAC address of your computer's network card assigned to your account. That's the MAC address they know about.

Now you have gone and put a router between the ISP and your computer. The router has its own MAC address, which is different from the one the computer has, therefore, your access is being denied.

You got two ways to correct this and are the following:

- 1) Call your ISP and let them know you have a router and that you want the router's MAC address to be used.
- 2) Use the Linksys router feature that allows the router to clone the computer's network card MAC address.

IPCONFIG /all will give you the network card's MAC address and you can also do IPCONFIG /release and IPCONFIG /renew on the computer's network to get new DHCP.

Duane

"Don" <a@b.net> wrote in message

news:Fp0x8.7308\$dd7.511379@news0.telusplanet.net...

> *I hope this is an easy one for someone – Linksys haven't been any help at all.*

>

> *I've been using a DSL connection for a few months, unplugging it for the wall when not in use (poor man's firewall).*

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> *I installed the above router and although I can access it from the PC I can't connect to the outside world, even though the appropriate Link LEDs light. I've installed new firmware from their site and I can release/renew via the configuration tab and ping works fine. The LEDs on the DSL flicker when IE is called but I can only connect as far as the router.*

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> *A friend tested the router OK on his cable modem. OS is ME on a P-3. Any ideas?*

comp.security.firewalls: Re: Can't get Linksys BEFSR41 Router to work

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- *Previous message:* [Joseph V. Morris: "Re: Problem reporting: AtGuard and NIS"](#)
- *In reply to:* [D](#)