

# Password problem caused by BID and/or ZAP

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**Date:** 04/11/02

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I recently upgraded my firewalls to the latest versions of Blackice and ZAP. Since then I can't access hotmail via hotmail.com, as the password is always rejected.

Using OE allows me to read email. However, I still really want to know which protection feature is stopping websites like hotmail from validating passwords.

Can anyone help?

David Kinston  
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