

# Re: Comptuer Virus Help

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- *From:* Admins <[invalid@xxxxxxxxxx](mailto:invalid@xxxxxxxxxx)>
  - *Date:* Thu, 16 Nov 2006 10:40:48 -0800
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On 13 Nov 2006 11:52:54 -0800, herbdove wrote:

Hello all,

I'm wondering if someone would kindly me with what appears to be a virus on my computer.

I turned on my computer yesterday, and all my bookmarks in Firefox disappeared. Other oddities: I am receiving the error message: "Error: LiveCode is not defined line:19", certain (but not all) graphics on a webpage will not load and sometimes when they do the resolution will be bad, spacing on the page will be off, font size will be strange, etc. Another oddity—when I will click on a link of any sort, or click on an e-mail message, etc., the page that comes up will simply be blank. Things are running very slow overall.

I run Symantec Anti-Virus at all times, and have a firewall through ZoneAlarm. I ran Ad-Aware and Spybot, and updated all. When no viruses were detected, I downloaded AVG Anti-Virus, and Microsoft Baseline Security Analyzer. So luck with these either. I've uninstalled Firefox, and re-downloaded it again. Nada.

Any suggestions on how I should proceed?

ZoneAlarm isn't the best choice in firewall, everyone has an opinion about which one's the best but I've always preferred Kerio. It's never leaked and doesn't slow down your computer. They charge for it now, but I have the free one still available in our software section. You can set up rules for it at shields up [www.grc.com](http://www.grc.com) just say no when you establish rules for the probes it will do towards your computer after you start the test.

Your problem may be malware and it may not. Try another scanner, there are 3 free ones up in our software section that have been given a high rating by PC magazine. If you have the time, download and install a trial version of a product called "the cleaner". It's from Moosoft and is specific to trojans and worms, it's the best one on the market, but it's not free

Re: Comptuer Virus Help

Regards,

Thanks a million...  
matt

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Admin

- \* [www.privacyoffshore.net](http://www.privacyoffshore.net) (No Logs Internet Surfing)
- \* Anonymous Secure Offshore SSH-2 Surfing Tunnels

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